

The POA BULLETIN

The Property Owners' Association of The Villages

Issue 31.10

Champion of Residents' Rights Since 1975

October,
2005

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The POA Bulletin is published monthly by the Property Owner's Association of the Villages, Inc. Articles in the Bulletin represent the opinion of the POA, except Letters to the Editor, which represent the opinions of the writers. Care is taken to insure that all facts reported herein are true and accurate to the best knowledge of the POA and are taken from reliable sources. The POA assumes no liability for any information published, opinions expressed, or delivery to any person or location. All publication rights are reserved. Publication or reprinting of any material contained herein is by written permission only.

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Legal Questions About Lopez \$164,000 Bill

Questions have come up regarding the enforceability of The Villages developer's Indemnification and Hold Harmless agreement with the residents of CDD#4. This is

an important legal issue that should determine who will pay the \$168,000 bill to fix the sinkholes on the Nancy Lopez Golf Course.

The fact is the sinkholes are located in the middle of a retention pond on a golf course owned and operated by the developer for his profit. The developer's own construction workers and earth moving equipment created this pond, based on the developer's master plan, by removing the original soil, dirt, rocks, etc. They may have dug down too deep, so that eventually the thin layer of remaining soil gave way under the weight of the water and made a sinkhole rupture in the underground limestone structure inevitable.

The developer uses the water at no charge to irrigate his golf course. The pond enhances the golfing experience for the benefit of the developer, and he sold the surrounding properties with a golf and lake view at enhanced prices. This hasn't stopped the developer from insisting that CDD#4 pay for more than 90% of the needed repairs.

The developer has a "Indemnification and Hold Harmless Agreement" signed by the first board of directors of CDD#4 regarding this retention pond on the developer's golf course. The developer gave the district an easement to have water run off into this pond in return for their agreement to hold him harmless. This was the alleged "legal consideration" for this agreement and made it a legal agreement according to the developer.

However, this overlooks the fact that the developer had to provide for residential property water runoff in order to sell homes to the people who now live in CDD#4.

Lastly, this agreement was entered into between the developer and his own initial, handpicked board of directors, before the homeowners who now live in CDD#4, had the opportunity to elect their own board. It is true that Chapter 190 allows the developer to select the board until lots are sold and the property owners can select their own board. However, even this first board acts as a government or trustee for the benefit of eventual residents and has a fiduciary duty to protect the interests of the future property owners.

Just to make a technical point clear, the signatories to the agreement were Mr. Martin L. Dzuro, Vice-President, signing for the developer, and Mr. Mark G. Morse, Chairman (and Mr. Dzuro's boss), signing for CDD#4. Please note the potential conflict in the dual role played here by Mr. Morse.

The POA believes that both in law and equity this Indemnification Agreement is unenforceable against CDD#4 under these facts in a Court of Law. Furthermore, Mr. Mark G. Morse should be reprimanded and perhaps held financially accountable for trying to rip off the residents of CDD#4.

This case is analogous to a situation in which a developer of a condominium forms and controls a Homeowners' Association (HOA) before he sells the first unit. He then has his appointed board agree to indemnify and hold him harmless for any defects in the construction of the building and individual units in return for some minor consideration. Then, when the roof leaks and the elevators won't work, the developer demands protection from claims based on the indemnification and hold harmless agreement.

This sure sounds like a swindle - and we believe that a court of law would agree.

And, guess who gets swindled?

As a final note, we would urge the supervisors of CDD#4 to pursue legal action with

an independent outside counsel. The current board attorney has too many ties, we believe, to the developer through the central government to offer a fully independent opinion.

And, the two board members who were elected in a landowner election by the developer, and agreed to this indemnification scheme originally, should recuse themselves from this question. Actually, it would be better for them to resign their board seats and allow an election by residents to fill the vacancies.

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Is The POA Too Negative?

The comment is often made that the POA is too negative and complains all the time. Do you really think this is true?

You, the reader, should study the recent Bulletin issues and articles. Recent issues have focused on the Nancy Lopez pond sinkhole repair cost and the purchase of various assets from the developer in an unusual deal for zero dollars.

So, if the POA points out these issues, is this complaining in a negative sense?

If you think it is, you have missed the point.

The point is that the POA is addressing serious and often under-reported problem in this community -- and, you need to be informed about these issues.

Your displeasure, if any, should be directed at the Daily Sun for lack of comprehensive reporting and our government's central districts (the VCCDD and the SLCDD) for poor disclosure of important facts that residents need to know.

You should not be outraged at the POA for its reporting. Don't kill the messenger.

If you review Bulletin stories over the years, you will see that the POA motivation is to identify issues that, if resolved, will make The Villages an even better place in which to live.

Don't you think that residents in The Villages have a right to know the important news in our community? The POA thinks so.

Don't you think that the Daily Sun has a responsibility as our community newspaper to report the important local news without bias or censorship? The POA thinks so.

Don't you think that our local central governments should publicize these major issues for all to know? The POA thinks so.

Please answer "yes" to all of these questions.

A "no" response suggest a totalitarian state where a dictator rules. This would surely

be a company town then! Pity us if The Villages ever comes to that!

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The POA Bulletin Has a New Format

Welcome to the new format of your POA Bulletin.

You will notice immediately that we have made the following changes:

- 12 pages now rather than the 8 pages done for past issues,
- Lighter-weight newsprint paper rather than the heavier 50# paper which we used previously,
- Smaller size: about two inches shorter top-to-bottom and about half-an-inch shorter width.
- Color. This doesn't show up in this issue, but we now have a color capability for the front page that we hope to utilize in future issues.

Basically what happened is that our long-time printer, the Lake News located in Fruitland Park, was recently bought by another company. The new company decided to consolidate the Lake News operation into its Dade City operation. So, we had to find a new printer.

We are now printed by the production department of the Leesburg Daily Commercial. We are delighted to be close to home and working with a newspaper operation that we have long admired. Their staff has been extremely helpful as we worked our way through all of these formatting changes. And, although we had several sleepless nights going through these format changes, we seem to be over the worst.

The additional four pages are going to be a challenge. So, we need your help for story ideas, written articles, Cheer & Jeers items, Letters to the Editor, and any other publishable material that would be of interest to our readers. If you have something reasonable and printable, let us see it!

Finally, congratulations and thanks to you the readers! We couldn't have made this move without continued support from our membership and our readers. So, you the readers were instrumental in making this happen.

Hopefully, the POA Bulletin will be bigger and better for our readers in the future as it champions the cause of Residents' Rights in The Villages.

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POA Elections

The POA annual elections are coming up within a few months. All officer and director positions will be up for a vote and open to all active members.

Nominations are first due at the October meeting. Elections will be held at the November meeting. Officers and directors are sworn in at the December meeting. The term of office begins in January.

Please take a moment to consider how you might participate in the activities of your POA. We need more people to take an active role in the management of the POA by running for these officer and director positions. You may find that the time commitment is less than you think and the rewards are truly satisfying on a personal basis.

So, please consider running for one of these positions and joining the other officers and directors in helping to make The Villages an even better place in which to live.

If you want more information, please call or talk to any other officer or director. Phone numbers are listed on page 11.

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POA Hall of Fame

The purpose of the POA Hall of Fame is to honor those past POA members who have contributed significantly to this organization.

Any POA member, past or present, living or deceased, residing in The Villages or not, can be nominated for this honor. A waiting period of at least five (5) years must pass from the time of this person's most significant contributions before he or she can be nominated to the Hall.

The process starts with a nomination form that is available now at the POA's monthly meetings or from any POA official. Nominations can only be made by current POA members. The form will contain the nominee's name and current contact information, if available. At least five (5) co-nominating signatures will be required from the persons making the nomination. A space will be provided for an explanation of why this person deserves to be in the Hall of Fame. This explanation is very important. Nominations each year must be received by October 1st.

The POA Board of Directors will review all nominations and make a final decision. Two or three of the most worthy candidates each year will be selected for induction into the Hall of Fame at the annual POA Holiday Party in December. Candidates not selected for induction into the Hall in any given year can be re-nominated in another year.

Members of the Hall of Fame will be honored for their dedication and selfless contribution to the POA. Popularity will not be the deciding factor.

The POA is approaching the 30th anniversary of its founding on November 20, 1975. We have had many members over these 30 years from which to choose Hall of Fame nominees. Let's make this a wonderful celebration of your POA and some of the really dedicated people who have served in these 30 years to make the POA the great organization that it continues to be.

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Short Comments

If you see Bulletins laying in the street or the gutter after delivery, or if you know a house is unoccupied, please pick up the Bulletins and either hold them for the resident's return, or discard them. Thanks.

The regular POA monthly meetings for October 19 has been moved back to the Hacienda Recreation Center in the Ricardo Montalban room. Same time and day: 7:00 p.m. the third Wednesday of the month.

The sexual offender and predator website is http://www3.fdle.state.fl.us/sexual_predators . We have the entire local database in a 3-ring binder for viewing at POA monthly meetings.

If you need help on any elder healthcare issue or problem, please call the Shine Elder Help line at 1-800-963-5337. You can also call Harold Barnes, a Villages resident, at 753-8810. Or you can talk to Harold personally at any one of the POA monthly meetings. He has a table display and is ready to talk or help.

Please remember to renew your 2005 POA Membership now. You can use the form on page 11, upper right hand corner.

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Letter to the Editor: Marion County Roads

One of the interesting dynamics of Village life is the ongoing battle between The Villages and the Sumter County Commissioners reported almost daily in The Sun. A few of the commissioners spar with the developer and have a total disregard for Villagers.

Why should I care? I live in Marion County. If you were to read The Reporter or The Sun, you would find little if any complaints concerning Marion County.

However, the on-going battle over who will pay for the sink holes at the Nancy Lopez Country Club brought to light another issue -- road maintenance. I hate rumors. So I asked our Marion County Commissioner, Mr. Stan McClain, for an explanation of the road maintenance issue. His answer is:

"...The Villages of Marion was platted as a private subdivision, except for Buena Vista Blvd. which is maintained by the county after certain conditions are completed by the developer. All other roads are maintained by the developer or the district. The county is prohibited by law from spending public money on private roads. In addition, the maintenance of these roads was agreed upon with the developer as a condition for the project approval."

Folks, if you were not thrilled with sharing 85% of the Lopez sink hole, wait till the roads in the Marion County area have to be re-done. Instead of \$145,000.00 divided by the 5,189 residents, think "millions."

If you thought Sumter County was rough on Villagers, think about the deal The Villages entered into with Marion County "as a condition for the project approval" to declare the entire section of Marion County's Villages to be private roads.

How many of you watch folks with trucks, vans full of kids and sightseers from who knows where just cruising your "private roads," entering your private gates with the touch of a button -- all at your expense.

I recall specifically when we were just "potential buyers" having our Village agent tell us about gated communities which were private roads, and a community with gates (The Villages) where the roads are maintained by the County. We were cautioned to consider that when we decided to purchase in the Marion County area, since they have both types. Guess they didn't know about "the agreement" either.

My point is simply that Sumter County Villagers are not the only ones left out by their county. Seen the Sheriff cruising inside the gates lately? Watched your neighbors house burn down lately? Called the Springdale EMS for an accident right in front of their building that they would not respond to because they hadn't been informed it was "their turn"? Gone to a public library in the southern part of the County? How about a government satellite office for services such as passports?

Marion, like Sumter, does not blink when they belly up to the tax trough -- then spend all the money elsewhere -- I'm not sure on what -- but it is not on Marion County Villagers. And you won't hear about it from the Marion County press. They are busy beating up on Sumter and the developer.

You cannot fight city hall, folks. Everyone should start a personal slush fund so that in the not too distant future, when our roads deteriorate, we won't be suffering from the shock of the bill. It is coming. It seems to me the road issue should have been clearly explained to Marion County Villagers - just like the sink holes.

Bob and Carolyn Moynihan

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Letter to the Editor: Flu Shots Here

Last season a huge percentage of the US flu shot supply was unusable. It was almost impossible to get flu shots here in The Villages, or anywhere within 50 miles. Orlando was out of the question, since they had huge lines also and not enough vaccine.

In the seven years we have lived in The Villages our regular doctor has not given flu shots. This is the norm, not the exception. I have gone to other doctors as far away as Bushnell to get shots in the past. We did not get shots last year, and both of us are over 70, diabetic, and have heart conditions.

We arrived at Publix last year at 6 a.m. only to be told they had already passed out tickets for shots to be administered later in the day, and they already were out. At the same time, there was a fire station in Orange County that had an excess of 12,000 -- I believe they got 20,000. Publix had about 200.

I don't understand why, in a Community comprised of retirees, we have to go to supermarkets or drug stores to get flu shots. Why are we not using the LRMC facility on the East side of 441/27 to administer shots, or our own Villages Hospital? Why isn't The Villages or the VHA involved in making sure there are enough flu shots available to cover Villages residents?

I would like to see the Daily Sun involved NOW in making sure that we do not experience the shortage we did last year here in The Villages. I would like to see the Daily Sun involved in getting a Clinic set up at some facility in The Villages to administer those shots in the recreation centers. Surely we have the space in one of our facilities -- we have room to do taxes.

Perhaps the Daily Sun could survey doctors, drug stores, and supermarkets to see who is going to have shots this year, and the number of shots they expect to have. We know how many old people there are in The Villages, and we know they should get shots.

Your effort on this problem would be appreciated. I can assure you there are many people who feel like I do and were extremely disappointed in the inaction of The Villages in last year's situation.

John A. Lyons

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Letter to the Editor: Tunnel Cracks

The heavily traveled tunnel under Buena Vista at the Savannah Center has one narrow ramp for 2-way traffic and is dangerous. This need to be corrected or widened before a serious injury. Also, almost one-half of the trails in districts 2-4 are severely cracked. This appears the result of improper design and/or substandard workmanship. The developer and his contractors should pay for repairs and/or replacements, not residents!

Pat Bloomberg

Editor's Note: A tunnel fix is in the works.

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Letter to the Editor: Amenity Fees

I was blown away by an article in The Reporter by Bill Koch (7/21/05).

Basically he talked of the probable increases in amenity fees again due to the rising costs of fuel and minimum wage increases.

While all of this seems to be relatively straightforward stuff, I couldn't help but think back to the last time my amenity fees were raised. Last year, they went from \$115.00 to \$119.00 when I moved to my new home in Winifred. Before that I had previously lived in the Silver Lake area and the amenity fees were \$99.00 when I first moved in there (Nov. 2003). So, doing the math, my fees went up \$20.00 in a year and a half.

When the last increase occurred, I called our Central District to ask why ... I was politely told that amenity fees were based on the Consumer Price Index, and because the CPI went up, the amenity fees would go up accordingly.

I wanted to ask a burning question at that time ... if the CPI went down, would the amenity fees also go down? But, I simply dismissed the whole thing as an inflationary consequence of living in a new section of the Villages.

Now, here we are again with another probable amenity fee increase on the way according to the Reporter. And guess what ... the CPI has been a flat line for the last two months according to economy whiz Alan Greenspan. There has been no increase in the CPI of late down here, so how can they justify raising the amenity fees for us again?

Have the rules changed again? Are the amenity fees now being adjusted to some other kind of formula that we aren't aware of? Or, is it just a simple case of -- fuel prices up, minimum wages increased, "let's turn to Village residents again and raise their amenity fees again to bail us out because they are all rich and they can afford the increases"?

I'm confused. Surely, the Central District would not lie to me about how it determined my last increase, would it? Did I miss something along the way? Since when does an increase in fuel prices translate into a raise in the amenity fees? Fuel prices do play a small part in the Consumer Price Index along with a host of other items, but they alone do not necessarily make the CPI go up.

I will be real eager to hear what rationale the Central District has for raising our amenity fees this next time. This isn't taxation without representation -- is it?

Larry Mckenzie

Editor's Note: Our central governments are planning to raise everybody's amenity fees each year, based on the percentage increase in the CPI for your individual situation. This will happen whether the additional income for the Districts is needed or not.

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Letter to the Editor: Use of Facilities

Have you read the Sports section in today's The Villages Daily Sun? The article is entitled "Buffalo expect to excel on the links."

The "links" referred to in the article are OUR golf courses. You know -- the ones we pay amenities on.

It begins, "With the plentiful golf resources available in The Villages..." Available to Who???

The article goes on to explain how the children on the school golf teams will have access to our golf courses to practice on and play all their home games on. The boy's team will hold their home games at the Glenview golf course and the girls will play their home games at the Arnold Palmer golf course.

Who are these kids who are slowly invading The Villages Retirement Community? They are not our children! They are not our grandchildren! These kids from the Villages schools are children of workers!!! They don't pay any amenities and they don't live here -- Yet! They don't belong using our golf courses or our pools or any of our amenities!

Another issue was the hiring of two bowling management personnel from Chicago who specialized in the formation of "children's leagues." They were placed in the Fiesta Bowl bowling center and proceeded to launch several "children's leagues." The Fiesta Bowl is now flooded with children from all over, but especially from The Villages schools. When questioned about these changes, they responded, "it is time." What do they mean "it is time"?

The firing of the pool monitors was curious. I never read an explanation as to why -- it couldn't be to save money because they didn't pay them anything. And the non-gated security gates makes this all very suspicious.

This is a very serious matter and it involves all of us, not just those of a particular Village or location. Don't you think it is time for the POA and its potent newspaper resource to devote some time pointing out the suspicious promotion of these schoolchildren along with their obvious infractions? Something of this magnitude should not be overlooked.

No gate monitors. No pool monitors. Only one retirement bowling center. Somebody else's kids on our golf courses. What could be next?

Sam Pultzer

Editor's note: The championship golf courses and the bowling facilities are separate, independent businesses still owned by the developer. No resident amenity fees are used for these operations which are open to the public. The executive golf courses, recreation centers, and pools are owned by the VCCDD and the SLCDD. Resident amenity fees are used for these and there are restrictions on the use of these by the public.

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Local Government Information

Lake County

The offices of the Lake County Board of Commissioners are located at 315 W. Main Street, P. O. Box 7800, Tavares, FL 32778, general phone number: 352-343-9850.

A form is included on the board's web site for emailing to any of the commissioners. The board's internet web site is

<http://www.lakegovernment.com/departments/commissioners/>

The board meets in general session in the Board of County Commissioners Meeting Room of the Lake County Administration Building in Tavares on the first, third, and fourth Tuesdays of the month at 9:00 a.m. The board often meeting in special work sessions on the second Tuesday at 9:00 a.m.

Each of the five commissioners resides in their district and is elected by all county voters in at-large elections for four-year staggered terms.

The commissioners are:

Jennifer Hill, (Chairman), District 1. Her e-mail address is: jhill@co.lake.fl.us.

Robert A Pool, District 2. His e-mail address is: rpool@co.lake.fl.us. Term expires November, 2006

Debbie Stivender, District 3. Her email address is: e-maildstivender@co.lake.fl.us.

Catherine Hanson, District 4. Her email address is: chanson@co.lake.fl.us. Term expires November, 2006.

Welton Cadwell, District 5. His e-mail address is: wcadwell@co.lake.fl.us. Mr. Cadwell has responsibility for much of northern Lake County, including The Villages. A lifelong resident of Lake County, Commissioner Cadwell has represented District 5 since 1992. He is a certified funeral director at Beyers Funeral Home. Term expires November, 2008.

Marion County

The Marion County Commissioners hold their regular meetings in the County Commissions Auditorium at 601 SE 25th Avenue, Ocala, FL 34471, at 9:00 a.m. on the first and third Tuesdays of each month. This is also their office location and mailing address.

The general phone number is 352-620-3307 to reach any of the commissioners. The general email address for commissioners is: first.last@marioncountyfl.org

The county commission internet web site is: <http://www.marioncountyfl.org>

The Board of County Commissioners is the primary legislative and policy-making body for Marion County. Each commissioner represents one of the five districts in which they reside. They are elected by all county voters to serve a four year term.

Commissioners are:

Andy Kesselring , Chairman, District 1.

Jim Payton, District 2.

Stan McClain, District 3, who is the commissioner covering The Marion County portion of The Villages. His direct email address is: stan.mcclain@marioncountyfl.org

Randy Harris, District 4

Charlie Stone, District 5

The four-year terms for Commissioners Payton and Harris expire in November, 2006. The term of Commissioner McClain, who represents The Villages, expires in November, 2008.

Sumter County

The Sumter County Commissioners hold their regular meetings in Room 222 of the Historic Courthouse in Bushnell at 5:00 p. m. on the second, third, fourth, and fifth (when applicable) Tuesdays of each month. Special meetings are often held at other days, times, and locations, especially during the budget preparation season.

Call the general phone number at 352-793-0200 (or toll free at 1-866-878-6837) for more details or to contact a commissioner.

The main office and mailing address of the commissioners is: 209 N. Florida St, Room 206, Bushnell, FL 33513. The internet web site of the county commissioners is: <http://bocc.co.sumter.fl.us>

Starting in November, 2006, each commissioner will be elected by a county-wide vote. The terms expire in November, 2006, for Commissioners Chandler and Roberts.

The Commissioners are:

Dick Hoffman, District 1, covering areas of The Villages, and Oxford, and Wildwood. His internet Email address is: Dick.Hoffman@sumtercountyfl.gov

Joey Chandler, Chairman of the Board, District 2 covering area of Lake Panasoffkee, Oxford, Rutland Sumterville, and Coleman. His internet Email address is: Joey.Chandler@sumtercountyfl.gov

Mike Francis, District 3, consisting of the Villages. Mr. Francis' email address is: Mike.Francis@sumtercountyfl.gov

Jim Roberts, Vice Chairman, District 4, consisting of Bushnell, Croom-A-Coochee, and Nobleton. Mr. Roberts' email address is: Jim.Roberts@sumtercountyfl.gov

Randy Maskv, District 5, consisting of Beville's Corner, Center Hill, Tarrytown, and Webster. Mr. Mask's email address is: Randy.Mask@sumtercountyfl.gov

Town of Lady Lake

The commissioners of the town of Lady Lake meet at least twice a month, on the first and third Thursdays, at the town hall at 409 Fennell Blvd., Lady Lake, FL 32159, at 6:00 p.m. In addition, the commissioners meet for workshops on specific issues. The switchboard phone number used to reach all commissioners is 352-751-1500.

The commissioners are:

Max Pullen, Ward 1, current mayor, with responsibility for the parts of the town located on the west side of highway 441/27. Term expires November, 2005.

Lowell Saxton, Ward 2, responsible for parts of Lady Lake outside The Villages and primarily on the south side of the town.

Ty Miller, Ward 3, with responsibility for Water Oaks and parts of the central area of the historic side of The Villages. Term expires November, 2005.

Paul Hannan, Ward 4, with responsibility for parts of the east and south sides of the historic side of The Villages and also parts of the west side of highway 441/27.

Henryka Presinzano, Ward 5, with responsibility for parts of the north and northwest sides of The Villages' historic side. Term expires November, 2005.

In addition to these elected officials, the town manager is **William "Bill" Vance** at phone number 352-751-1545, and email at bvance@ladylake.org.

Commissioners are elected by just the voters in their individual wards.

Emails for any commissioner should be addressed to Phyllis at pehart@ladylake.org.

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Why Do Another Survey of Residents?

Some residents have asked why the POA does an annual survey when the VCCDD also does an annual survey, generally in the first few months of the year.

A related question is why even do a survey when most residents are perfectly happy with The Villages and wouldn't have moved here unless they were happy with what they saw.

On the first question, the POA has been disappointed with the annual survey done by the VCCDD. It just seems like that survey misses the opportunity to address some of the hard issues of concern to residents. We have often said that those surveys seems to sidestep the important issues and whitewash the results of what is surveyed.

The POA has come to view the VCCDD survey as much too general, incomplete,

and lacking in enough details that can be measured on a continuing annual basis.

Hopefully, this POA survey addresses some of these concerns. Take a look at some of the questions listed on the right. Don't you think that we should be asking these questions, getting the answers, and doing something about any problems uncovered?

On the second question, we agree that most people are happy living here. But, that doesn't mean that no issues exist that could be addressed and, if solved, would make our community an even better place in which to live.

So, let's do this survey and see what we find. Let's not whitewash issues. And, let's be honest about what is good and what is not-so-good about The Villages. Maybe we can make this place better for all of us.

There are 46 questions. To complete the entire questionnaire, on two sides, should not take longer than a few minutes. Thanks in advance for helping on this survey.

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Summary of Past Survey Results

The POA has conducted two previous surveys. The first was conducted in late 2002 and reported on in the February 2003, issue of the Bulletin. The second was conducted in April and May, 2004, and reported on in the June, 2004, issue of the Bulletin. Both of these are available for review on the POA website in the archived Bulletin section.

As we report on this 2005 survey in a few months, we will show comparison to the earlier surveys where appropriate.

Rather than go into details right now on previous surveys, and perhaps influence this year's results, let's just do these general comments listed below:

The earlier surveys showed favorable opinions of The Villages on the general questions and various resident services.

The Villages Media Group generally showed good marks for the radio and TV station. The Daily Sun, however, didn't fare as well and was marked down for objectivity.

The golf program got so-so marks, but the executive golf program fared better.

The POA scored better than the VHA, but the CIC organization and program seemed to be little understood.

The lowest scores in both surveys were recorded by various elements of our local governments.

Overall, the POA was pleased with the past results. But, we have been disappointed that the VCCDD didn't act on the several troubling scores or pick up the format for its annual survey. That is a shame because we feel the VCCDD survey could benefit from the stronger format and more pointed questions in the POA survey.

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The Third Annual POA Resident's Survey

Below is the Third Annual POA Resident Survey. All residents are asked to spend a few minutes filling out this form, but, please, just do it once.

Please rate each question with your opinion on a scale of 1 to 10 where 10 would be your highest, best, or most satisfactory rating - all the way down to 1 which would be your lowest, worst, or least satisfying rating. A rating of 5 would be an average, or middle-of-the-road, answer. If you have no opinion or no information about a question, or it does not apply to you, please put in "NR" (No Rating) for that question.

Then, either bring this form to the next POA membership meeting or you can mail it to: The POA Survey, P.O.Box 1657, Lady Lake, FL 32158.

Thanks in advance for your help in completing this survey. Results and commentary will be published in a future issue of the POA Bulletin.

Rating

1. _____ Entertainment Programs on the Town Squares
2. _____ Overall Safety and Security in The Villages
3. _____ Traffic in The Villages
4. _____ The Cleanliness of Villages Streets and Common Areas
5. _____ Landscaping in Common Areas throughout The Villages
6. _____ The Neighborhood Watch Service
7. _____ The Villages Trash (Garbage) Service
8. _____ The Villages Water Utility Service
9. _____ Emergency Fire Services
10. _____ Emergency Medical Services (EMS)
11. _____ The Villages Regional Hospital
12. _____ The Lifelong Learning Center
13. _____ The Monthly Amenity Fee
14. _____ The Yearly Assessments in Your CDD or Town
15. _____ The Original Construction Bond on your Property
16. _____ The Daily Sun Newspaper, in General
17. _____ The Daily Sun Newspaper, Objectivity of Reporting

18. _____ The Villages TV Station, in General
19. _____ The Villages Radio Station, in General
20. _____ The Property Owners' Association (POA), in General
21. _____ The POA Newsletter, The Bulletin
22. _____ The Villages Homeowners' Association (VHA), in General
23. _____ The VHA Newspaper, The Villages Voice
24. _____ The Community Improvement Council (CIC), in General
25. _____ The Villages District Manager, Mr. Pete Wahl
26. _____ The VCCDD District Administrator, Ms. Monica Andersen
27. _____ The SLCDD District Administrator, Mr. John Rohan
28. _____ The Developer of The Villages, Messrs. Gary or Mark Morse
29. _____ The Villages Center District (VCCDD) Government
30. _____ The Sumter Landing District (SLCDD) Government
31. _____ The Local CDD or Government Unit in Which You Live
32. _____ If you live in Sumter County, Your Board of Commissioners
33. _____ If you live in Marion County, Your Board of Commissioners
34. _____ If you live in Lake County, Your Board of Commissioners
35. _____ If you live in the Town of Lady Lake, Your Board of Commrs.
36. _____ Condition of the Executive Golf Courses
37. _____ Condition of the Championship Golf Courses
38. _____ The Priority Golf Program
39. _____ Greens Fees on the Championship Golf Courses
40. _____ Idea of turning Chula Vista into a Recreation Center
41. _____ Plans for a new Hotel behind the Rialto Theater
42. _____ Idea of a Tax to Support The Villages Regional Hospital
43. _____ Adequacy of Disclosure Information Given to You when You Bought Your House Here in The Villages
44. _____ Developer's Idea to Have Residents Pay to Fix Sinkholes
45. _____ Adequacy of Important Information Provided by our CDDs
46. _____ Idea of Mail Delivery to Homes rather than to a Postal Station

General Comments: _____

Please Return this Completed Form to: The POA Survey
P.O. Box 1657
Lady Lake, FL 32158-1657

Thank You !
Please, vote just once.

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