

# The POA BULLETIN

The Property Owners' Association of The  
Villages

Issue 32.03

Champion of Residents' Rights Since 1975

March, 2006

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## Developer Again Takes Advantage of Residents

CDD4 residents get the short end of the stick again after revelations about more sweetheart deals for the developer at the expense of residents.

The audacity of the developer, and the complicity of Mr. Wahl, district administrator, are appalling.

Let's review what already has happened:

First, the developer had his hand-appointed supervisors in CDD4 give back to the developer a Hold Harmless agreement. This obligates the residents to repair and maintain his golf course pond that is required for stormwater runoff and retention for the properties he sold to residents at high markups. The pond is on developer property, but residents had to pay about 90% of a \$165,000 repair bill. There is a serious question about whether residents were told about this major undisclosed liability that may cost much more in the future as other ponds owned by the developer need repair.

Second, many residents are just learning now that the developer established CDD4 after agreeing with Marion County that residents will be responsible for all repair and maintenance for the residential roads in the district. Most residents were not aware of this major undisclosed liability that will probably cost residents thousands of additional and unexpected dollars in the future.

Third, many CDD4 residents claim that they were never told about the train tracks on the west side of the district (actually about 500 yards or so from the western boundary of The Villages). The several train passages a day are loud enough to rattle houses, windows, and molars. Many of these residents think they should have been told about the trains and should have had this information when considering the purchase of properties in this area.

That is the background - now for the two new revelations:

First, there are other ponds just south of the Mulberry Square commercial properties (look at the \$5.00 map you can buy at the Banner Mercantile stores). These ponds are the financial responsibility of CDD4 based on agreements entered into by the original developer-appointed supervisors. These ponds now perform the stormwater runoff function for the commercial properties owned by either the developer or those commercial properties. The developer has either leased or sold the properties and is realizing a financial benefit - but, CDD4 residents are paying to maintain the stormwater runoff function for these properties. CDD4 is now preparing to talk to the developer about rectifying this situation as well as the Nancy Lopez pond bill.

Second, CDD4 has discovered that it has been paying for the roadside maintenance for all the highway 42 frontage of The Villages. This has amounted to a total of about \$150,000 over the previous three years. But, CDD4 has determined that only about a third of the frontage relates to the residential properties that are appropriately the responsibility of CDD4. The other two-thirds of the frontage relates to the commercial properties in Mulberry Square shopping area. CDD4 has worked out an arrangement with the developer and the VCCDD whereby it only pays for the one-third going forward. Unresolved, however, is the potential reimbursement for previous payments that could amount to as much as \$100,000.

Taken as a whole, these are five instances of the developer taking advantage of residents for his own financial benefit. Residents should be appalled at the audacity of the developer in these unethical maneuvers.

Several additional points should also be made:

The developer has taken advantage of CDD4 on a variety of issues that are or

will be costly to residents. The developer-appointed supervisors are a major part of the problem. A breakdown in the concept of fair-dealing and trust in the relationship with the developer is also part of the problem. Some of these arrangements are unethical at least and may actually be illegal.

Additionally, we have to cite Mr. Pete Wahl for failing to represent the best interests of residents in his position as district administrator at the time several of these recent situations were originally considered.

We have to ask whether Mr. Wahl was aware of these situations, as he should have been, and whether he condemned them as unfair to residents, as he should have.

For you, the reader, does all this sound like a pattern of deceit on the part of the developer, aided and abetted by either developer-appointed supervisors or Mr. Wahl?

As we commented about CDD7 supervisors in another article in this issue of the Bulletin, Mr. Wahl has a fiduciary duty to residents in his position as district administrator. Just because he is effectively appointed by the developer does not mean that he has no fiduciary duty to the residents of a district in which he performs the functions of district administrator. Nor can he blindly approve developer initiatives that compromise his duties or the defined governmental responsibilities that he has for residents. If he violates his fiduciary duties, he may have personal liability for possible misfeasance, nonfeasance, or malfeasance for his actions.

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As an addendum here, there is some suggestion that the developer insisted on "wet" ponds rather than "dry" ponds when the original development plans were filed with Marion County.

Wet ponds need to be fitted with an expensive liner and are designed to hold water for irrigation or aesthetic purposes, like a golf course hazard pond. Dry ponds accept stormwater runoff and can go dry.

A developer might want a wet pond so as to have a nice golf course hazard, or a nice water feature to increase the price of adjacent properties, or a source of irrigation water. If this was the developer's motivation, he was clever to require us residents to pay for the maintenance and repair of a wet pond. Especially, in the sinkhole-prone areas of CDD4.

A dry pond would have certainly sufficed for the purposes of stormwater runoff in CDD4. And, repair costs might have been nil.

So, the developer got his wet pond; and residents get the bill to repair it. Looks like what's fair for him ain't fair for us!

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# Lessons Learned From CDD4

There are several lessons to be learned from these CDD4 problems.

First, we have to take our hats off to the resident supervisors of CDD4 for their efforts to represent the best interests of their fellow residents. These resident supervisors are a model of how these boards should work. We all need to support them and give them accolades for their efforts to truly represent the rights of their residents and confront the developer on improper charges. These resident supervisors are not intimidated by the developer, his hand-appointed central district supervisors, or central district management.

Second, developer-appointed supervisors are the primary problem in our form of government. These supervisors may be making decisions that are in the best interests of the developer and are adverse to residents by any standard of fair-dealing. Many of these decisions are made before there are any residents in a district to object. By the time residents move in, it may be too late to object or to change what may already be locked in.

Third, you can't assume that your central district (VCCDD north of highway 466 or the SLCDD south of the highway) will represent your best interests. These supervisors are effectively appointed by the developer and do not necessarily have your best interests in mind. You also need to go to these central district meetings to learn, question, monitor.

Fourth, residents of all CDDs need to be pro-active in watching what goes on in their CDDs. You can't assume that the developer and the district administrator are looking out for your best interests. This is your community now and you need to attend your CDD meetings, ask questions, get involved if you can, and be informed. (See Page 8 of this Bulletin for the times and days of your CDD meetings.)

Fifth, we need to realize that Mr. Pete Wahl is basically appointed by the developer, serves at the pleasure of the developer, and is not an effective representative of the rights of residents. Mr. Wahl is a capable administrator and The Villages generally runs well under his administration. However, his loyalties are compromised by his relationship to the developer. Residents pay the price and are often on the losing end of crucial decisions. One might speculate whether we would be better off if Mr. Wahl were replaced. However, with the developer calling the shots, any replacement might just be more of the same.

Sixth, we need a representative and democratic form of government here in The Villages, where Resident Rights are respected and residents can vote on the major decisions that affect our community. The POA will have more to say about this in future issues of the Bulletin.

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# CDD7 Gets The CDD4 Royal Treatment

In a CDD7 board meeting in late February, the developer-appointed supervisors voted to accept an easement from the developer for land to be used for stormwater and retention. Mr. Pete Wahl commented in the Daily Sun that not having to purchase the land would reduce the net cost to this district.

For you, the reader, does this sound familiar - perhaps something like the way CDD4 residents were sold out by their developer-appointed supervisors on the issue of an easement for the stormwater runoff and retention in the Nancy Lopez pond? Residents in that deal were saddled with the responsibility of maintenance and repair costs for the developer's property, the Lopez pond.

Have CDD7 residents been similarly sold out by their developer-appointed supervisors?

Mr. Wahl's comment about saving money because the land required for these stormwater purposes would not have to be purchased is a typical Pete Wahl misleading statement. The developer must have a functioning stormwater management capability in order to sell those houses in the first place. There is no option to "sell" property for this necessary purpose to the district after the design of the district or after the sale of property to residents.

Mr. Wahl went on to say that there is an "implied benefit" to district property owners because the district will build and maintain the infrastructure.

This is another misleading Pete Wahl statement.

Why would CDD7 maintain property owned by the developer, perhaps on one of his golf courses, to perform a function that the developer is required to provide anyway for the benefit of the district residents?

Yes, it surely looks like CDD7 residents have been sold out by the developer-appointed supervisors of the district - all of this at the direction of the developer to provide a financial benefit to himself.

When CDD7 residents finally move into the district in greater numbers, they may not know what hit them, or their pocketbooks.

Notice to CDD7 supervisors: Just because you are appointed by the developer does not mean that you do not have a fiduciary duty to the eventual residents of your district. Nor can you blindly approve developer requests that compromise your duties or the defined governmental responsibilities you have for residents, current or future. If you violate your fiduciary duties, you may have personal liability for possible misfeasance, nonfeasance, or malfeasance for your actions.

General question for residents: How many similar deals like this exist in other CDDs?

Let's rephrase that - How many similar deals like this exist in your CDD that you are going to pay for?

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## Home Mail Delivery

The previous issue of the Bulletin discussed the need of many residents to have mail delivery to their homes. This question came up in the annual POA Survey in which a question was asked about switching our mail delivery from the postal stations to home delivery. The overwhelming responses was negative on this idea. However, many residents who are either sick, disabled, shut-ins, or recuperating from surgery actually need a mail delivery service like this.

The Bulletin article mentioned the need for something like a neighborhood "Pony Express" Home Mail Delivery Service. The idea was to have neighborhood residents perform this delivery service for their neighbors.

The POA has had several calls from people willing to volunteer to do this home delivery. The POA suggestion is that residents contact the person responsible for the bulletin board at their local postal station. These volunteers should then put a card on the board saying that they are willing to do the delivery service. People needing the service would then contact them, provide their mailbox key, and work out a delivery schedule to meet their needs.

We think this might be the best way to handle this. The effort could be totally contained in local neighborhoods. And, it would be a nice gesture for your friends and neighbors.

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## Unpopular Activity Policy Rescinded

The controversial Activity Policy of the central districts has been rescinded upon recommendation of Mr. Pete Wahl, District Administrator.

In a letter to the central districts, Mr. Wahl explained that resident opposition to the policy was the deciding factor. That opposition centered on the requirement for a \$1 million liability policy, advanced notice requirements, up to \$500 for a clean-up bond, and an unrealistic definition of a protest or demonstration group as including as few as two people. The original policy was conceived and drafted by Mr. Wahl and Ms. Janet Tutt, Co-Managers of the districts.

Mr. Wahl's letter cited various "outside groups," primarily Sprint employees demonstrating in The Villages about their employment, as the main reasons

that the policy was originally considered. Mr. Wahl's letter cited the possibility of additional outside groups demonstrating in The Villages in the years ahead.

The POA was surprised to see Mr. Wahl basing the need for the policy on the possibility of "outside groups" protesting in The Villages. This is another of Mr. Wahl's misleading statements since the target of his Activity Policy really was Village residents. Had Mr. Wahl been truly concerned about "outside groups" he could have written in an exception for Village residents.

The POA congratulates the central districts, the VCCDD and the SLCCD, for recognizing the inappropriateness of this policy and voting to rescind it. However, the POA wishes that these two central districts had initially put more thought, discussion, and community review into the consideration of these policies rather than routinely following Mr. Wahl's and Ms. Tutt's recommendation.

We need to emphasize the point that the outcry of residents about this ill-conceived policy was heard by the VCCDD and the SLCCD. Maybe this is progress in the effort to secure Residents' Rights here in The Villages. Perhaps we have to walk before we run.

But, please don't miss the key point: it was residents speaking up that made the difference.

You, and your friends and neighbors, made the difference.

Be prepared to speak up again when we next have to fight for our Residents' Rights in our community.

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## **Opinion by Irving Yedwab CDD Briefs**

The oldest CDD here in the Villages is the VCCDD, which is the Villages Central Community Development District. It should really have been named the Villages Central "Commercial" Development District. It was created by the Developer in 1992 before the sale of the first home west of Highway 27/441.

The land was and is owned by the Developer and certain commercial enterprises in the area of Spanish Springs. This small area was carefully designed and gerrymandered by the Developer to include no residents, so that the Developer and his business associates would have permanent control of the VCCDD Board, which basically is the government for the area of The Villages north of Highway 466.

Then, by assigning to the VCCDD all of the monthly amenity fees that the residential owners pay, the developer has given the VCCDD majority financial control of the residential area in The Villages north of Highway 466. The

Developer has also given the VCCDD control of the water and sewer system, the recreational facilities, the garbage disposal system, the golf and tennis tee-time system, etc.

Subsequently, the Developer created additional residential CDDs as it began to build and sell homes in The Villages. Pursuant to Chapter 190 of the Florida Statutes, the Developer mapped and platted four (4) separate areas of land, each containing no more than 1,000 acres, and obtained charters for the residential Community Development Districts numbers 1, 2, 3, and 4.

Just after each of these numbered districts was formed, the developer, as the sole land owner, voted himself onto the board of each and entered into Agreements with the Developer's Corporation for the benefit of the Developers Corporation and to the disadvantage of the residential district.

As homes were sold pursuant to Chapter 190 in the residential districts, the new homeowners over time obtained the right to vote for and elect their own five member board. However, the original agreements favoring the Developer were already in place.

A perfect example of a "favor-the-developer" mentality recently occurred in CDD3 when the resident-elected Board of Supervisors did not challenge the statement that CDD3 was responsible for the maintenance and repair of the golf cart paths. This was in spite of the fact that each resident of CDD3 had signed an agreement with the Developer that all of the recreational facilities would be provided and maintained by the Developer in return for payment of the monthly amenity fee. The monthly amenity fees have been assigned to the VCCDD and it has the duty to pay for maintenance and repair of all recreational facilities, including the golf paths or recreational paths.

The VCCDD, which collects all of your amenity fees, should be using those fees to maintain and repair all of the recreation trails throughout the Villages.

**RESIDENTS SHOULD NOT HAVE TO PAY AN ADDITIONAL ASSESSMENT FOR SOMETHING THAT WAS PROMISED TO BE PROVIDED WITH THE AMENITY FEE INCOME.**

In CDD4, the board of resident supervisors, led by Richard Lambrecht, is refusing to pay about 94% of the cost to repair a sink hole in a lake in the middle of the Developer's Nancy Lopez Golf Course just because the Developer gave himself a "Hold Harmless Agreement," which he artfully calls an Easement. This dispute is still unresolved.

Richard Lambrecht has also discovered that District 4 was improperly being billed for roadside mowing and maintenance in areas that lawfully belonged to the Developer and some of the commercial interests in the Mulberry Grove Shopping Center. A new agreement is in the works that will reduce the obligation of CDD4 to pay only a third of that expense. CDD4 is also pressing Pete Wahl to get the Developer and the commercial interests to reimburse District 4 for the excess charges over the prior years of approximately \$100,000.00.

Pete Wahl as District Administrator for District 4 has a non-delegateable legal and fiduciary duty to the Board and the residents in District 4. But as an appointee of the Developer, Mr. Wahl seems to feel that his primary duty is to the Developer and not to residents. Because he accepted the original contract that had District 4 paying 100% of this lawn maintenance bill, and never notified the Board of this inequity, it would seem that he has violated his



fiduciary duty to the residents of the district.

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## **Opinion by Sue Michalson Sumter County Cement Plant**

Another cement plant is being considered for Sumter County, close to The Villages.

Sumter County sits on a ridge of lime rock, the main ingredient of cement. There is a huge demand locally for cement for road and building construction.

The three cement plants that might now operate in the county will each produce in the range of 1 million tons of cement a year. The manufacturing of Portland cement, a key ingredient of concrete and related products, requires a high-temperature chemical process that emits toxins, such as mercury, and other pollutants and particulates into the air.

Both the Lung Association and the Heart Association recognize the severe damage that can occur from emissions of both particulates and mercury. Environmental Defense, Green Peace, The Sierra Club, just to name a few, all recognize the toxicity of mercury and particulates.

Each of the proposed cement plants may be expected to emit, according to data supplied by the developers of the plants themselves, from 100 to 200 pounds of mercury every year. In 20 years, the total accumulation would be 6,000 to 12,000 pounds of mercury.

Mercury may damage the nervous system and the brain, causing vision problems, irritability, and memory problems. It is particularly harmful to a fetus. Florida has one of the highest levels of mercury in the country. Pregnant women here are warned not to eat local fish more than once a week.

The risk to local residents cannot be accurately determined unless we have clear readings of the mercury levels existing today in our local environment, air, water, plants, wildlife and human population. We need to know this BEFORE the cement plants begin operation; and then compare it to levels AFTER the plants have been operating.

Citizens For Clean Air and Water asked the Department of Environmental Protection (DEP) for a baseline mercury study. Three hundred signatures were collected. Unfortunately, we were turned down. Qualified persons in the DEP are available to guide and direct such a study, but they must be authorized and instructed to do so.

We believe that our local elected state and federal officials should act promptly to authorize this baseline study. We also believe that follow-up studies of

mercury levels should occur at regular intervals after start up. Only then can we determine if the new plants are (or are not) creating a health hazard for our community.

Another consequence of mining and cement plants is waste water. There is gross land de-watering created by excessive dumping of water in the mining process. This practice due, in part, to poor enforcement of existing regulations, could seriously impact water availability and quality in a drought.

The Citizens for Clean Air and Water is sponsoring a "Town Meeting" in its regular monthly meeting at the Oxford Community Center on March 8 at 7 p.m. A representative from The Southwest Water Management Department (SWFWMD) will explain its new program to measure water levels and to regulate its usage.

What can you do as a concerned citizen?

- Contact your local officials and encourage them to take action.
- Write to your state and county representatives.
- Attend meetings of your local environmental organizations that are continuing to educate and act on issues.

For more information: Contact Citizens For Clean Air and Water, Sue Michalson President or Eleanor Strickland Vice President. Call 352-259-1426; 352-750-2311.

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## **VCCDD Missing \$200,000 in Rental Fee Revenues**

The POA has reviewed the Village Center Community Development District's (VCCDD) June 30, 1994, Audit Statement.

A surprising fact was that the report showed an estimated income for rents and leases in 2004 of only \$240,000. We wondered how was it possible that various facilities in The Villages, suitable for rental purposes, for which the VCCDD paid the Developer millions of dollars, could produce such a paltry sum of rental income?

At the February 3rd meeting of the VCCDD we requested rental income records for several prior fiscal years. We were particularly interested in the Savannah Center with its 850 seat theater used primarily by the Developer's Entertainment Department. We also requested detailed rental rates for each room including the Scarlet O'Hara Theater.

We were surprised to discover that the rental rates for each room were based only on square footage with no provision for a percentage of rental receipts.

Rentals, furthermore, included free use of the expensive sound system and sophisticated lighting system. The hourly charge for the rental of the theater until 9/30/04 was \$125.00 per hour and has been reduced pursuant to an amendment dated 5/1/05 to only \$110.00 per hour.

Wow! This is an extremely favorable deal for the developer!

The VCCDD staff then informed us that itemized receipts for each venue were not available and had to be investigated in greater depth. The VCCDD admitted, however, that in doing the research the staff found billing errors and unpaid bills from various sources.

In the Daily Sun on Friday, Feb.17th, the VCCDD staff reported that a Public Records request (initiated by the POA) lead to the discovery. The VCCDD Chairman, Mr. Mike Killingsworth, acknowledged that The Villages Developer and related entities owed \$114,973.44 for the years back to 2001. Mr. Killingsworth also acknowledged that several charities and not-for-profit organizations owed an additional sum of \$88,514.91.

Mr. Killingsworth reminded us of some of the Developer's good deeds for residents, including his closing of the Chula Vista Restaurant (against the wishes of the residents) so he could donate to the VCCDD a renovated recreation center with a cost of \$2,000,000, a figure that is hard to believe.

The POA also questions why the Board Chairman of the VCCDD would defend and praise the Developer. This would appear to be, on the face of it, a conflict of interests.

Furthermore, we wonder why the staff, reporting to Mr. Wahl, appears to have been asleep at the wheel for five years when receivables amounting to \$200,000 should have been collected. Didn't the staff or the yearly audit catch these non-payments?

This whole episode smells fishy - there is perhaps more to this embarrassing story that has not yet been revealed. Let's see what the VCCDD staff is able to tell us when it completes its investigation. Hopefully, we don't have another breach of financial security as was the case with the VCCDD embezzlement from a few years ago. Perhaps an independent outside auditing firm should be called in.

This just goes to show what a five minute request for information at a VCCDD board meeting can accomplish. Residents should make it their business to attend some of these government meetings and ask questions about what is going on. It is amazing what you can learn with a simple request.

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**POA Has New Volunteers**

The POA is pleased to announce several new volunteers for POA leadership positions:

Cathy Cirocco has also joined the POA Board as a director. Cathy is an active participant in the Seniors vs. Crime group. She is responsible for updating our copy of the Florida State Sexual Offender database which is available for review at our meetings.

Sue Michalson has joined our Board as a director. Sue is president of the Sumter County Democrats and a founding officer of the Clean Air and Water group. Sue is most interested in the operations of the CDDs in The Villages and was a leader in the response to the central districts on the Activity Policy.

Mike O'Neil has also joined as a director. Mike is new to The Villages, but has had great experience in various civic organizations and commissions in his earlier life up north. Mike is also on the editorial advisory board for the Reporter newspaper.

Chuck Lorenz has accepted appointment as our Sergeant-At-Arms. Chuck has been a big help in the Bulletin delivery effort and is now helping with the email initiative we launched for the Disclosure Reform bill.

Please join us in congratulating these four POA members and thanking them for volunteering to support our activities.

Marty Kutnyak has resigned as a director of the POA after serving for about a year. Many thanks to Marty for his fine service and good luck and health for the future.

Pete Cacioppo has also resigned as a director to devote his full attention to the delivery effort for the POA Bulletin. Pete is also our primary contact for recruiting new route delivery people. Pete served on the board for about three years and his devotion and hard work were exemplary. We look forward to continuing our great relationship with Pete for his Bulletin delivery responsibilities.

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## **Water Usage in The Villages**

A recent article in the Leesburg Daily Commercial newspaper said The Villages needs to start planning better for its water usage. The comments were made by a representative from the St. Johns Water Management District, a state agency responsible for water use regulations in our area.

We were surprised to read this. Have not The Villages water usage plans been under scrutiny by these state agencies all along?

A St. Johns representative said that the local aquifer cannot supply all of The

Villages water needs in the near future.

Did St. Johns come to this conclusion before or after the plans for adding another 60,000 people south of highway 466 were announced and approved a few years ago?

The St. Johns representative went on to say that alternate water sources need to be developed.

Read that again: Alternate water sources need to be developed.

Boy, that sounds expensive.

Bet you weren't told about this potential cost-of-water issue when you purchased your home here.

But, believe it. We are going to have to bite this expensive bullet sometime in what could be the very near future. So, drink up! Then, pay up!

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## Short Comments

**They moved us again. The March 15 meeting will be in the Hacienda Recreation Center. We will be in this room for the next few months until the Paradise Recreation Center is re-opened.**

The sexual offender and predator website is [http://www3.fdle.state.fl.us/sexual\\_predators/](http://www3.fdle.state.fl.us/sexual_predators/). We have the entire local database in a 3-ring binder for viewing at the POA monthly meetings.

**If you see Bulletins lying in the street or the gutter after delivery, or if you know a house is unoccupied, please pick up the Bulletins and either hold them for the resident's return, or discard them. This is especially important during windy or rainy weather.**

If you need help on any elder healthcare issue or problem, please call the Shine Elder Help line at 1-800-963-5337. You can also call Harold Barnes, a Villages resident, at 753-8810. Or you can talk to Harold personally at any one of the POA monthly meetings. He has a table display and is ready to talk or help.

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# POA Survey Comments Continued

- Reopen the irons only driving range/or at least maintain the grass & area.
- Priority golf program too costly. Should also give you an opportunity to freeze your membership for two or three months. The Wellness Centers give you an opportunity to freeze membership.
- Don't complain. Do something.
- Developer has ads telling potential buyers that this is a gated community. Our security stinks!!! Don't put the widening/repair on Sumter County residents. Assess each home in the entire Villages \$25.00 only! Repairs and widening would be taken care of.
- I've lived in The Villages 3 years and all fees keep going up, i.e., Amenity Fees, County taxes, Priority Golf membership fees and golf fees. I was told that fees on the championship courses would not exceed \$1.00 per hole. Ha! What a joke! Also, SINKHOLES should be the responsibility of the developer. PERIOD. Residents should not be liable for SINKHOLES.
- I thought the idea of asking questions was very good. I like the POA. I'm glad you are in The Villages as a voice for us.
- Not being able to vote for our reps is outrageous. Not enough golf ranges in The Villages. If you have a golf cart that does more than 19 mph, you are going too fast for the lights on the cart that were designed for 19 mph not 25 mph.
- We want the Christmas parade reinstated as many others. Smaller is fine, but still to have the celebration is important to all of us. I am disappointed that table tennis, pickle ball, and badminton are so overcrowded with great players that those of us who are "athletically challenged" but have a good attitude and desire are given very little opportunity.
- The surveys conducted by The Villages are shams. Responses to suggestions to The Villages are disappointing.
- Look forward to your (our) newspaper, which gives us so many new facts regarding ongoing points of interest to all Villagers. Thank you - Keep up the good job.
- The lack of any police presence in the Marion County portion of The Villages is appalling, and we get very little in return for the hefty taxes we pay.
- Mail delivery stinks. Take your life and vehicle to task when pick-up at station box. · Free golf, that's a lie. When you're paying \$1,428.20 year amenity fees, you're paying for every round you play.
- Pete Wahl - must serve developer. Radio Station - excellent. Morse family - greedy and insensitive to residents. Example: Silver Lake Club and Chula. Bring back
- The living in The Villages is great. However, the rules should reflect ALL the residents, not a selected few.

· It's scary not knowing where all fees are going or how they are being spent. A large portion of monies spent on beautification gets my hearty approval!

· Golf should be free, like it was promised, and that \$3.50 per golf cart is not FREE on executive courses. And The Villages is not safe, with the break-ins and robberies.

· We need more Resident Only facilities and strict enforcement of Resident IDs. Residents should have priority seating at Village events like Church on the Square and Savannah programs.

· The Property Owners' Association (POA), in General: A lot of talk - not much action.

· Daily Sun Newspaper: Too many baby pictures. Too many pet pictures. Too much Veteran's activities, OP-ED pages with unsigned editorials, and too one-sided.

· Chapter 190 needs to be changed to allow residents to vote for these people.

· POA does a fine job.

· Thanks to POA - I'm joining. (live in Polo Ridge) I paid to live in a gated community. Now 4 years later, higher fees, NO guards at gates. Open to all. Hospital: Poor Care in Emergency room.

· Seasonal residents should be given a reduced or no rate for when they are absent. We are disturbed by the extremely inflated sale of Village facilities (Savannah Center). Were these appraisals at arms length??? We don't think so. Traffic in The Villages: Speed limits are ignored. The Villages Trash Service: No lower billing consideration given seasonal residents. The Villages Water Utilities Service: Water tastes awful. The Daily Sun Newspaper, in General: very biased.

· The Villages Regional Hospital: Like most things, downhill - a bad need for room - much procrastination. The Villages TV Station, in General: Downhill, what once was great-now 15 minutes and you have seen it all - why? The Villages District Manager, Mr. Pete Wahl & The VCCDD District Administrator, Ms. Monica Anderson: Lots of talk - no action unless for their own good.

· A golf cart annual registration needs to be implemented and charge a yearly fee for administration of a safe driving program and cart safety inspection (headlights, brake lights, turn signals, etc.) Also a fund could be generated for the repair/maintenance of paths.

· CDD program is seriously abused by developer. Polo field serves only to satisfy whims of Morse family. Should be abandoned.

· Thank you POA.

· There are many good features about The Villages. But the veil of secrecy surrounding the developer and his minions is very frustrating.

· Keep up the good work!

· Repeated requests for a putting green at the Silver Lake executive course are denied due to expense involved: estimates cost would exceed \$160,000.

WOW!!

· I would like to know what will become of this survey questions - Are they going to become better? I hope so. I don't think we need any more recreation centers. You did away with Silver Lake, one of the best restaurants and now it's Chula Vista, another great one. What else will GO!

· We have been here since 1989 and are mostly satisfied. The worst thing was when they closed the Silver Lake Club. Also most improvements are done on the west side now.

· As would be expected, when we purchased our home, only the positive effects were revealed.

· We have lived here over ten years and the changes over that time have lessened the desire to live here. The developer (for instance) doesn't want to be in the food service business - but apparently charges too much for others to run the facilities - thus the constant changes, i.e. Tierra Del Sol, Chula Vista, and Silver Lake.

· No one in management listens to residents and a lot like a Czar. I've heard it was different when Mr. Schwartz was involved and "people" remarks counted. Not so today.

· Whatever the faults, we still love living here.

· · · · To Be Continued Next Month

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