

The POA Bulletin

Free Copy

The Property Owners' Association of The Villages



Issue 35.07

Champions of Residents' Rights Since 1975

July, 2009

How Should the VHA Represent Villagers?

The Daily Sun recently published a story about the "new" role of the VHA. The Sun quoted the new VHA president, Don Hahnfeldt, as saying that the VHA will become "more vocal" on speaking about various issues in this community.

If the VHA does this in a meaningful way, then the POA applauds this effort. This can be an important step in promoting Residents' Rights here in The Villages.

However, the VHA also needs to take a related series of actions if it wants to become a valued spokesperson for issues in this community. We would summarize these actions as follows:

Break With Developer – The VHA must break with the developer by asserting its independent position. Everybody knows that the VHA is closely aligned with the developer. It is highly unlikely now that the VHA will take an independent position on a major Residents' Rights issue that is contrary to the will or interests of the developer. Until the VHA formally breaks with the developer, any position it takes will be tainted by that relationship.

Residents' Rights – The VHA should embrace the concept of Residents' Rights as

spelled out by the POA. If the VHA is to be a significant homeowners' organization in this community, then it has to speak for the interests of residents as its primary objective. The VHA cannot continue with the idea that the developer is first and the residents are second. The concept of Residents' Rights is listed in each issue of the Bulletin on page 2.

The VHA Newspaper – The VHA must find another way to distribute its monthly newspaper, The Voice. Now the publication is included (free of charge, we think), as a once-a-month supplement to the Daily Sun. This cements and continues the dependence on the developer in such a way that the ability of the VHA to speak with an independent voice is severely compromised. If the VHA wants to speak out on important issues in The Villages, its newspaper has to be independent and without obligation to the developer.

VHA Elections – The VHA must elect its officers and directors in open elections as the POA now does. Currently, the VHA president is "chosen" by the senior directors who basically elect or appoint themselves to the VHA board. The VHA hierarchy is a self-perpetuating oligarchy responsible to no one except for the goodwill and support of the

developer. This is one of the ways the developer exercises control over the organization. How can it speak with an independent voice in any situation when the developer's sympathizers and apologists run the show?

Work with the POA – The POA is a true homeowner's organization; the VHA is not now but should be (rather than the cheerleader for the developer which it now is).

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IRS/Bond Update

The AAC agenda for the meeting which was held on June 10, 2009, did not have any mention of the IRS inquiry, but the topic was brought up under Supervisors Comments and received considerable reaction from the Supervisors, the residents in the audience, and the District staff.

The three major topics discussed were:

1. Whether or not the AAC should hire its own attorney as opposed to having Mr. Lowry serve as their counsel since he also represents the VCCDD,

2. Whether or not any meetings have been conducted, requested and/or scheduled with the IRS, and:

3. Whether or not any representative of the District or the Developer would provide residents with an official statement that the residents will not be financially impacted.

Answering the first question of whether the AAC can hire its own attorney, Janet Tutt stated that the AAC has no legal standing in any of the activities involved with the IRS, thereby indicating that the AAC cannot be represented by separate legal counsel. Attorney Lowry reminded everyone that since the District issued the bonds, the District is responsible for them and it has an obligation to try and make sure that the bonds remain tax exempt. It was his opinion that it is pre-

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How should the VHA Represent Residents?

(Continued from page 1)

Both should find ways to work together for the benefit of all Villagers (see the related article in this Bulletin about the POA overture to the VHA). Villagers need to understand more about the positions and ideas of both organizations. The VHA should accept the POA proposal to jointly sponsor a town hall meeting to better inform all residents about the mission of both organizations.

Speak Out on Significant Issues – It will not be enough for the VHA to speak out on trivial issues. In the VHA's first attempt to speak out, it endorsed the idea of Sumter County government expanding the functioning boundaries of the county seat. This may be an idea with merit, but the VHA would better spend its time speaking out about the vinyl siding problem which affects literally thousands of residents. The VHA should be a force for good in speaking out about the big important issues in this community.

Summary – The POA welcomes the VHA initiative to speak out on important issues in this community. But, we should not kid ourselves by believing that the VHA can do that while still maintaining its ties with the developer.

A worthwhile homeowners' organization will speak independently about what is best for residents, not what is best for the developer. Occasionally, the interests of residents and the developer will coincide. But, a homeowners' organization must put the residents first.

Let's see if the VHA wants to be a worthwhile organization ... or continue to be a cheerleader for the developer. □

July 21, 2009

THE NEXT POA GENERAL MEMBERSHIP MEETING

Third Tuesday of the Month – 7:00 p.m.
Laurel Manor Recreation Center

The Fair Tax; Ollie's Frozen Custard treats for Everybody; also, an Open Forum Discussion in which Residents can Ask Any Question.

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ALL RESIDENTS WELCOME – COME AND JOIN US**

IRS/Bond Update

(Continued from page 1)

ture to even consider whether the AAC could hire their own attorney because the matter "has to go a little further." He explained that there is not going to be a settlement meeting in the near future as certain things have yet to be reviewed concerning facts which have been stated by one IRS agent.

Regarding any meetings, Janet Tutt acknowledged that a meeting to discuss the legal issues (raised by the IRS agent) has been requested but has not been scheduled, and it will be several months before it could happen. She clarified that the requested meeting is not to discuss a solution or settlement and that there are no negotiations scheduled.

Both Attorney Lowry and Chairman Lambrecht agreed that the AAC and the District have a common interest in wanting the IRS issue to go away. But Chairman Lambrecht pointed out that if it doesn't go away, he could see different interests between commercial owners and the residents. "At that point," he said, "you need to include representatives of the residents' half of that equation." Lowery ended that part of the discussion by stating his position that the AAC has counsel (himself), but, notwithstanding that, he will talk to bond counsel and provide the AAC at the July meeting with bond counsel's position as to whether or not the AAC has standing in the matter.

A resident pointed out that at the last AAC meeting and in the newspaper article, Ms. Tutt had led him to believe that the residents would not be impacted financially. She responded that she still believes that there will be no change to our amenities or to our assessments. The resident then asked for an unequivocal statement from Ms. Tutt, or Mr. Moyer of the VCCDD, that we will not be affected financially. She replied that she could not give an unequivocal statement and wouldn't hypothesize, and that she had been cautioned not to hypothesize as to what could potentially happen one way or the other except to say that they have been very positive. Another resident asked if we shouldn't be considering the possibility of a negative outcome because we can't get an assurance that the residents will not be impacted. Tutt re-

(Continued on page 3)

POA Mission Statement

The Property Owners' Association of The Villages is an independent organization devoted to our home ownership experience.

The Vision/Objective of the POA is to make The Villages an even better place in which to live, where Residents' Rights are respected, and local governments are responsive to the needs and interests of residents.

The POA serves Villagers through programs of education, research, analysis, representation, advocacy, and legislative action.

The POA also functions as a "watchdog" organization overseeing the actions of our developer and our local governments.

Specific POA attention is focused on housing, community, neighborhood, and local government issues. Special emphasis is focused on the Amenity Authority Committee (AAC), our Community Development Districts (CDDs), the Florida Chapter 190 law that regulates CDD operations, and our developer.

The POA has no ties or obligations to the developer of The Villages which might compromise the POA position or its advocacy of Residents' Rights.

The POA, founded in 1975, is the original homeowners' organization in The Villages. Membership is open to all Villages residents. □

The Villages Residents' Bill of Rights

RESIDENTS have RIGHTS to:

1. Be treated in a respectful, fair, and responsive manner by the developer and our local government officials.
2. Have decision-making authority for important issues in our community.
3. Elect our top government officials and approve appointments of the top administrative officials in our community.
4. Approve major purchases of common property and the related debt obligations assumed by residents.
5. Have local governments that are free of any conflict-of-interest issues.
6. Be charged honest monthly amenity fees that are used only for the stated purposes.
7. Receive full disclosure when purchasing a home here in The Villages.
8. Receive an objective market appraisal for major purchases of common property.
9. Receive objective, unbiased, un-slanted news reporting from local news sources.
10. Be informed beforehand by the developer on any major change in our community. □

Comments for Mr. Hahnfeldt, VHA President

The June, 2009 edition of the VHA's "The Villages Voice" included an article in which its President made the response below to the following question:

"The VHA wasn't involved in the lawsuit against the developer resulting in the creation of the Amenities Authority Committee and \$40M settlement. Why not?"

President Hahnfeldt responded: "A lawsuit is the admission that you have failed to achieve your objective by more reasonable practices.... I strongly believe that any application of the settlement funds could have been achieved -- including Paradise Center renovations, reserve funds, golf cart path improvement, and more -- without a lawsuit."

Did you know, Mr. Hahnfeldt, that the settlement was actually achieved (through our attorney) without filing a lawsuit?

There is an important qualification, however: legally it is impossible to settle a matter involving a large class of people unless you get the Court's approval. Consequently, after about 15 months of negotiations with the developer, we arrived at a tentative settlement. But we had to file a lawsuit so that a Court could certify the class of people who would be affected by the settlement. Notices then had to be sent to the entire class so that

everyone would have a right to opt out should they wish to do so. After that was completed, there was a hearing before the Court where evidence was presented by all parties. Only then did the Court approve the settlement of the entire case, including all fees and costs. That is the only way a case involving 41,000 people can be resolved. It must go through the court system (a lawsuit, as you say) even if the parties have otherwise achieved their objective by "more reasonable practices" (again, as you say).

As you can see, our successful negotiations culminated in five residents, who acted for and on behalf of 41,000 residents (who owned 22,000 homes north of 466), needing to file a lawsuit against the VCCDD and the developer in order to make it a legal settlement.

Prior to the negotiations (which took about 15 months), there were several years during which these same five people and others worked tirelessly in their efforts to get the VCCDD Board of Supervisors and the developer to take care of the issues that eventually led to the required legal procedure outlined above.

For example, residents complained for years about the mildew, mold, termites and rats in the Paradise Recreation Center; yet, nothing was done despite the fact that during that time the developer was "selling" his properties to the VCCDD at inflated sums, while leaving nothing in reserve to build a renewal and replacement fund. Not only did he not contribute any money toward the renovation of Paradise Center, he took away with each sale so much of the amenity money that there were no funds left to renovate the cen-

ter. Consequently, the residents had to incur an additional debt solely to pay for the Paradise Center renovations just to get them done. So much for "more reasonable practices," Mr. Hahnfeldt.

Further, during the years leading up to the time of the "lawsuit," residents voiced concerns about the termination of pool monitors and the decreased services of Neighborhood Watch, but nothing was done by the Board or by the developer except to indicate they needed time to build up a renewal and replacement fund which should have already been there -- in fact, overflowing there -- judging from the (over \$220 million) cash obtained by the developer through his sales of facilities and assignments of the Amenities Fees to the VCCDD. Just a little bit of that money could have established a nice renewal and replacement fund and after all, it was our money that we were paying for our facilities and services. So much for "more reasonable practices," Mr. Hahnfeldt.

Finally, the residents were before the VCCDD Board on three occasions regarding the question of why their amenities fees were not paying for the maintenance of the recreation trails instead of the residents being assessed for it via their numbered district assessments. Each time the Board denied their request that maintenance of the recreation trails be paid for by amenity fees. Eventually the lawyer for the Board stated, "This matter has been heard by the Board three times now. I think the Board has made their position clear. We just need to move forward from here. If 'the resident' feels she needs to file litigation, that's where we got to go. That's

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IRS/Bond Update

(Continued from page 2)

sponded that at this point the District did not believe that any amenity services will be compromised as a result of this IRS inquiry.

Villagers should rest assured that the POA will continue to monitor the situation and will be prepared to move forward to solicit legal representation on behalf of the residents should such action become necessary.

In this regard, the POA needs your help in making certain that Residents' Right are protected within our community. Thus, we are asking all residents to join the POA today. Your membership dues and donations are needed and greatly appreciated to help fund any potential legal action required. □



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For Mr. Hahnfeldt

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what the Courts are for." So much again for "more reasonable practices," Mr. Hahnfeldt.

So, Mr. Hahnfeldt, we were pleased that the Court agreed to formalize our agreement with the developer when your "more reasonable practices" were ineffective in securing proper funding for the renewal and replacement funds.

And, Mr. Hahnfeldt, when this issue had to be addressed, over all those many months and years, the VHA was nowhere to be found. It was POA members who got it done.

Residents should remember this when they consider whether the POA or the VHA best protects their Residents' Rights. □

VHA Ignores POA Offer for Town Hall Meeting

Through the years the POA has made several overtures to the VHA in hopes of working together for the cause of Residents' Rights. We always felt that if our two groups could work together and present a united front, many issues with the developer or the districts could be resolved more quickly and for the overall benefit of our community.

Vinyl siding is a good example. The VHA never supported the position of the POA that many homes, perhaps thousands, had a sloppy vinyl siding installation job done. All the VHA ever said was that the developer builds quality homes. We can see how developer-friendly that statement was.

The Nancy Lopez sinkhole is another example. The developer wanted the residents to pay a \$165,000 repair bill for a sinkhole on his Nancy Lopez golf course. The POA vigorously opposed the idea and said so in the

Bulletin. The VHA never said a word.

The VHA never said boo about the problems with the Paradise Rec Center when the POA campaigned strongly for the renovation. But, the VHA president was in attendance at the dedication ceremony to bask in the limelight as the renovated center was dedicated.

OK, that was then – this is now.

With a hopeful spirit of cooperation, the POA president recently asked the VHA president to join with him to host a town hall meeting to discuss, for the benefit of all residents, the position of the two organizations on various issues of importance to Villagers.

If this was not immediately acceptable, then how about a cup of coffee for the two to discuss the idea or at least get to know each other better.

The VHA has not responded to our overture in over a month and has basically ignored our invitation.

This is a disappointment because the VHA has often talked about its willingness to represent residents in a positive manner. It would have been positive for the VHA and the POA to talk about matters of mutual interest. But, it won't happen because the VHA has decided to ignore the POA's effort to enter into positive talks about our roles in

this community.

That's too bad.

Guess who loses? – You, the residents.

Here is the text of the message sent to the VHA president by the POA president:

Don:

Congratulations on taking over as president of the VHA. I know from my experience as president of the POA that we have demanding and important positions – I wish you all the best for success.

I noticed in the Sun article that the VHA is "committed to what's best for residents." The POA shares that objective, and, in this respect, we agree on the importance of our activities for the benefit of all Villagers.

With this in mind, I was wondering if you would be interested in sharing the stage with me in a "Town Hall" meeting sometime in the future. This would be just you and me taking questions from the audience or a moderator. The Savannah Center could be used and perhaps we could charge a small admission to cover the cost of renting the facility or to raise money for charity.

The objective of the meeting would be to inform residents about various issues in The Villages. This would hopefully bring our po-

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VHA Ignores Offer

(Continued from page 4)

sitions into better focus for the ultimate benefit of all residents.

Timing would be open – we could do it now or sometime in a November time frame. It might be good to wait until the snowbirds are back.

Don, I think this event could be worthwhile for the benefit of residents. I hope you agree.

Please think about this and get back to me as convenient within a week or so. If you are agreeable, I would suggest we each appoint one or two of our people to start working on the details. If you would prefer that just you and I get together over coffee some day to discuss this, please let me know. That might be a good way for the two of us to get to know each other better and to start the dialogue.

Thanks in advance for your consideration. Please contact me directly if you have any further questions. In any event, I look forward to your response on how best to proceed.

Joe Gorman
President, The POA

Editor's Note: The offer is still open. The POA suggests that the VHA membership consider whether they would like to have the Town Hall meeting in which the presidents of the POA and the VHA would take questions from residents about their positions on various topics. If VHA members would like to have this joint meeting, then bring up this matter at various VHA meetings and put the question to Mr. Hahnfeldt and other VHA officers as to "why not?" If there is popular and vocal sentiment within the rank and file of the VHA organization, then a popular uprising on this issue may be enough to convince the VHA to accept the POA offer. □



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Part Two -Continuation

The POA Survey of Residents

This is part two of the report on the Survey of residents' attitudes just completed by the POA. Part one was reported in the previous issue of the Bulletin.

The objective of this Survey was to quantify and assess Village residents' opinions about a variety of questions and issues of importance in our community.

In this year's POA Survey, a total of 1,325 respondents in the three-month period from February thru April, 2009, rated fifty (50) different questions or issues on a numerical scale between 1 and 10. A score of 10 represented the highest, best, most satisfying, or positive rating; and a score of 1 represented the lowest, worst, least satisfying, or negative rating.

Responses were totaled, averaged, and judged as follows:

| | |
|------------|------------|
| 9.0 - 10.0 | Excellent |
| 7.5 - 8.9 | Very Good |
| 6.0 - 7.4 | Good |
| 4.0 - 5.9 | Poor |
| Below 3.9 | Disastrous |

The ratings are listed below for this Survey (6/09) and the previous Survey (12/07). The POA summary and comments are shown immediately after each grouping.

| | Ratings | |
|-----------------------------|---------|-------|
| | 6/09 | 12/07 |
| Resident Services | | |
| Emergency Fire Service | 8.8 | 8.7 |
| The Recycling Program | 5.6 | - |
| The Customer Service Center | 7.1 | - |

Emergency Fire services again rated at the high end of the "Very Good" category and showed a slight improvement from the earlier Survey. Fire Chief Mike Tucker and his staff should be proud of this score, and residents should be pleased that we have this high-quality service working for us.

The Villages re-cycling program garnered a rating in the "Poor" category of 5.6. It appears that the program objectives are noble, but that the administration of the program is not satisfactory to many residents.

The Customer Service Center recorded a rating of 7.1 in the "Good" range. Villagers like the idea of having one place and phone number to go to for these issues.

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Resident Survey

(Continued from page 5)

| <u>Villages Media Offerings</u> | <u>Ratings</u> | |
|---------------------------------|----------------|--------------|
| | <u>6/09</u> | <u>12/07</u> |
| Villages Radio Station | 7.3 | 7.1 |
| Villages TV Station | 5.5 | 5.9 |
| Daily Sun Newspaper | 6.7 | 6.5 |
| Daily Sun Objectivity | 4.8 | 4.6 |

The ratings for the Villages Media group are disappointing.

The radio station scored in at the top of the “Good” category; but the TV station saw its rating continue in the “Poor” category. Both the TV and the radio station need to better understand their customers so as to be more responsive. The TV station, especially, ought to investigate its low score to see what remedies might be needed.

The Daily Sun newspaper improved its “Good” rating slightly. For objectivity of reporting, however, the Sun scored a “Poor” rating of 4.8. This continues as an embarrassing showing for the Daily Sun. The Sun just doesn’t get it – that Villagers want better and more objective reporting from their community newspaper. This objectivity issue has been a black mark on the Sun’s credibility record for many past Surveys. The Daily Sun has an obligation to this community to do a fair and balanced job of reporting the news rather than just being a “cheerleader” for the developer. Fortunately, Villagers see the biased and slanted news stories for what they are.

| <u>Golf Program</u> | <u>Ratings</u> | |
|--------------------------|----------------|--------------|
| | <u>6/09</u> | <u>12/07</u> |
| Exec. Course Conditions | 7.3 | 7.4 |
| Champ. Course Conditions | 7.3 | 7.7 |
| The Tee Time System | 6.9 | 6.8 |

The Golf ratings generally showed about the same compared to the previous Survey.

Residents seem basically happy with the Executive Golf program and give a rating this year in the “Good” range, slightly down from the previous Survey.

Championship golf course conditions also showed a rating in the “Good” category, but down slightly.

The Tee-Time system showed ratings in the “Good” category. However, this is before the termination of the free computer tee-time system usage through the developer’s computer internet service for Comcast subscribers. We suspect the rating will plummet after the developer ends the free service on June 30 of this year.

| <u>Local Governments</u> | <u>Ratings</u> | |
|--------------------------|----------------|--------------|
| | <u>6/09</u> | <u>12/07</u> |
| Janet Tutt | 6.2 | 6.0 |
| John Rohan | 5.7 | 5.7 |

The ratings in this category are on the borderline between the “Good” and the “Poor” ratings. It is sad to see our local govern-

ment’s administrative officials held in such low regard. This is unacceptable.

The best score in this section refers to the District Manager of The Villages, Ms. Janet Tutt, who rated in the “Good” category, up slightly from the previous Survey. Mr. Rohan continued in the “Poor” category.

These local governments officials should attempt to improve their images and raise these ratings. This would be good public relations as well as good government. This should be viewed as a valuable constructive suggestion and not something that “might” be worked on.

| <u>Miscellaneous</u> | <u>Ratings</u> | |
|-------------------------------|----------------|--------------|
| | <u>6/09</u> | <u>12/07</u> |
| Charter School Use Facilities | 4.9 | 4.6 |
| Radar to Catch Golf Speeders | 6.6 | 6.5 |
| Bring Back the Buffalo | 8.6 | - |
| Dance Hall in Sum Sq. Area | 7.2 | - |
| Indoor Swimming Pool | 7.2 | - |
| Bowling Facility in Sum Sq. | 6.4 | - |
| Hacienda Catering | 5.5 | - |

This is a miscellaneous category that we included to get comments and reactions from residents on various topics.

Scoring low in the “Poor” category was the Charter schools’ use of facilities in The Villages, like golf courses, swimming pools, tennis courts, etc. Residents seem to feel that

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Resident Survey

(Continued from page 6)

our amenities are for residents who pay to maintain the facilities.

On this matter of the Charter School's use of Villages facilities, the developer and District Administration need to do a better job of making Villagers aware that The Villages does have reciprocal use of the Charter School's gym and its track and field facility.

Using radar to catch speeding golf carts received a rating in the "Good" category. Some responders thought it would be good for safety reasons; others thought the police had better things to do.

Bringing Back the Buffalo in a safe manner scored high in the "Very Good" category. It is apparent that many Villagers consider this a worthwhile feature of our community. We urge the developer to seriously consider how this might be accomplished. There has to be a safe way to do this. With a rating of 8.6, this was just .3 below the highest rating in this Survey of 8.9 for common landscaping and the Emergency Medical Services.

The idea of a Katie Belle's-type dance hall in the Sumter Landing Square area received a rating of "Good." Hopefully, either the developer or a private company will further explore this concept.

The need for and usage of an indoor swimming facility scored in the middle of the "Good" category. It is unfortunate, then, that the recent attempts to organize a continuation of the indoor pool facility on a membership basis were unsuccessful. It is equally unfortunate that the developer did not see fit to continue offering an indoor pool facility as part of his Wellness Center operation.

The idea of a new bowling facility in the Sumter Landing Square area received a rating in the "Good" category. Perhaps this is another project for either the developer or a

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anything going on in The Villages,
respond to comments of others,
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private company.

Hacienda Catering scored in the "Poor" category. This confirms the rumblings we have been hearing recently about the deteriorating quality of its food and service.

Summary - The POA Survey is a valuable tool used to gauge the thoughts and opinions of Villagers. It will be a periodic feature of the POA in the Bulletin. Hopefully, it will identify issues that need to be addressed. Ultimately, the hope is that the insights and suggestions provided here will be used to make The Villages an even better place in which to live. Thanks to all interested residents who took the time to participate in the Survey this year.

In addition to the rated questions, we provided room in the Survey form for open-ended comments from respondents. We were almost overwhelmed by the volume of written responses from this section. We plan to reprint some of these comments in the Bulletin in the coming months, and post all of them on the POA website soon.

Overall, the POA is pleased with the results of this Survey. We are especially hopeful that when District Administration and the developer read these comments, they will try to address some of the issues and concerns identified here. Perhaps issues or topics like these could be included in the annual survey conducted by District Administration. The POA would be happy to assist the District in preparing the questions. □

Letter to the Editor:

Boorish Behavior on a Golf Course

Boorish behavior is happening everywhere, not just on the Squares.

As we were putting on the seventh green of Cane Gardens, a foursome hit into us before we finished putting. As we were leaving the green they pulled up with one of them yelling at us [for not playing faster]. Luckily no punches were thrown.

Even if we were playing slow, why would you deliberately hit into someone? What if we had been here on the Life Style Package and were considering buying a home here? Is this the impression we want to make here in The Villages?

Helen Hamlett

Editor's Note: Whenever you experience boorish behavior like this on a golf course, be it executive or championship, report the incident to the starter when you complete the round. If the incident is serious enough or potential dangerous, the offending foursome will be issued a formal warning or their privileges revoked as necessary. □

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AAC Meeting June 10, 2009

Old Business Topics Included:

- The AAC recommended approval of the Recreational Amenity Division and Mulberry Grove Fitness Center budgets for fiscal year 2009-2010.
- Chief Tucker presented a status update on the changes he is making to the Community Watch operation.
- Resident Committee Exploring Dog Park Alternatives: The AAC deferred further action regarding the Marion County dog park proposal until the July meeting.
- Staff reported that any changes to the District's Guest ID policy will be independent of the priority pool policies. These privately owned pools are operated by the developer's country club administration department and make their own rules and policies.
- John Rohan reported that the recreation department will rescind its recent change to the softball program. The department will revert back to the prior policy whereby a new ball is provided for each league game.

New Business Topics Included:

- AAC recommended approval of revised project order Number 1 (tasks 1 through 4) with Kimley-Horn and Associates, Inc., for engineering services for recreation trail refurbishment. These tasks include: base mapping and data collection, initial engineering memorandum, public involvement program and programming & phasing plan. The estimated cost is approximately \$200,000.
- Approval was recommended for renovations to the Chula Vista Executive Golf Course.
- AAC requested staff to obtain an estimate of the cost to utilize solar energy to partially heat recreation department pools. The Chatham pool will be the location to be used for

the estimate.

- The AAC board took no action on a resident request to allow veterans and active military guests to also use neighborhood pools, in addition to family pools. Staff reported there would be issues checking other users to assure compliance.

Official Minutes of Meeting:

- Please go to the www.districtgov.org Web-site for the Official Minutes, Agendas and Meeting Schedule.

Next AAC Meeting

- July 8th, 1:30 P.m. at the Savannah Center □

Cheers and Jeers

Cheers - To Ms. Janet Tutt, District Manager, for her efforts to get better lighting on the east side of the golf cart bridge. The inadequate lighting there was of concern to many residents as a potential crime area.

Cheers - To the newspaper delivery people who double bagged our home-delivered newspapers during the recent heavy rains. Maybe our periodic tips, generally reserved for Christmas time, should be given now for the concern and good service of the delivery staff.

Cheers - To Don Burgess on the occasion of his appointment by the governor to the Sumter County Commission to fill an opening. We are fortunate to have a person of Mr. Burgess' caliber and experience representing us on the Commission.

Jeers - To the SLCDD for its "veto" of the Guest Pass policy approved by the AAC. The AAC and the District staff worked countless hours in focus groups and meetings to draft a new policy reflecting the latest thinking of residents. Without fully appreciating the work on this new policy, the SLCDD turned thumbs down. This is the problem with these District supervisors who are appointed by the developer and in many

cases don't even live in The Villages and have no appreciation for the issues and situations important to Villagers.

Jeers - To the people who bought brown metal furniture for the administrative staff at the Orange Blossom Country Club pool. The brown color holds heat and is uncomfortable to work at. Also the umbrellas are not large enough to cover the tables, let alone protect the staff working there.

Jeers - To the developer of The Villages for his crude reference to the POA Bulletin as a "rag" in his recent speech to the VHA. Not a very high class comment coming from someone so prominent in this community. Good businessmen are generally more courteous than that. Also, he should dress up and drop the hobo look.

Cheers - To the Daily Sun for reporting on the sinkhole which closed portions of El Camino Real. We are happy to see the Sun reporting on more issues like this which could be considered negatives for The Villages. Nevertheless, this provides important information that residents have a right to hear about. □

Rides to POA Monthly Meetings

A ride-sharing effort to bring interested people to our monthly meetings in Laurel Manor Rec Center has been organized. If you live in Lake County, especially on the east side of Hwy 441/27, you can call the people listed below for a ride to and from the monthly POA meetings.

- Nancy Snyder at 753-8445
- Judy Fell at 470-6155

Also, if you would like to be one of the people offering to drive, please contact either Nancy or Judy to coordinate and we will list you in future Bulletins. □

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Letter to Sarah

A week before the first Civil War battle of Bull Run, Sullivan Ballou, a Major in the 2nd Rhode Island Volunteers, wrote home to his wife in Smithfield.

July 14, 1861 Camp Clark, Washington DC
Dear Sarah:

The indications are very strong that we shall move in a few days - perhaps tomorrow. And lest I should not be able to write you again I feel impelled to write a few lines that may fall under your eye when I am no more.

I have no misgivings about, or lack of confidence in the cause in which I am engaged, and my courage does not halt or falter. I know how American Civilization now leans upon the triumph of the government and how great a debt we owe to those who went before us through the blood and suffering of the Revolution. And I am willing -- perfectly willing -- to lay down all my joys in this life, to help maintain this government, and to pay that debt.

Sarah, my love for you is deathless, it seems to bind me with mighty cables that nothing but omnipotence can break; and yet my love of Country comes over me like a strong wind and bears me irresistibly with all

those chains to the battlefield.

The memory of all the blissful moments I have enjoyed with you come crowding over me, and I feel most deeply grateful to God and you, that I have enjoyed them for so long. And how hard it is for me to give them up and burn to ashes the hopes and future years, when, God willing, we might still have lived and loved together, and see our boys grown up to honorable manhood around us.

If I do not return, my dear Sarah, never forget how much I loved you, nor that when my last breath escapes me on the battle field, it will whisper your name...

Forgive my many faults, and the many pains I have caused you. How thoughtless, how foolish I have sometimes been!...

But, O Sarah, if the dead can come back to this earth and flit unseen around those they love, I shall always be with you, in the brightest day and in the darkest night ... always, always. And when the soft breeze fans your cheek, it shall be my breath, or the cool air your throbbing temple, it shall be my spirit passing by.

Sarah do not mourn me dead; think I am gone and wait for me, for we shall meet again....

Sullivan Ballou was killed a week later at the 1st Battle of Bull Run.

Source: The Civil War TV series by Ken Burns. □

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Bulletin on August Hiatus

The POA has commented several times about its financial problems. Basically, we aren't receiving enough income to pay our monthly expenses.

The Bulletin alone costs almost \$60,000 per year to print and distribute. Advertising revenue only accounts for roughly half of that. The remainder comes from dues and donations. All of our revenue sources this year may not be enough to pay our expenses.

Last year we experienced a \$12,000 negative cash flow. To counter this in 2009 we raised dues to \$10.00 per household. Also, we have redoubled our efforts to sell advertising. But, all of this may not be enough – so we have decided on an additional action.

We are now planning to suspend hard copy publication of the Bulletin for only the one month of August. This should save us about \$5,000 in printing and distribution expense that month. The one single qualification is that if there are significant new developments on the IRS/Bond issue, we will want to inform residents as to these developments. In this situation we will publish the hard copy. The decision will be made in late July. If this happens, we will post a notice on the POA website (www.poa4us.org).

Nevertheless we will still publish the internet version of the August Bulletin on the POA website. This will not involve any additional expense. But, it will continue the Bulletin for those who have internet access. □

Neighbor to Neighbor

Neighbor to Neighbor is a newly created organization established to provide appropriate referrals for Villages seniors who are experiencing difficulty meeting day-to-day needs. For those who find they can no longer meet or handle the routine daily tasks for reasons of care giving, lack of proper nutrition, inability to pay household utilities or other daily functions, referrals have been established through organizations such as Elder Care, Mid Florida Community Services, Salvation Army, local sheriff offices, Community Watch, the Angel Food Network, and other associations and non-profit organizations which can assist when help has been difficult to find or problems have not been solved.

September 21, 10:00 a.m. to noon, a Neighbor-to-Neighbor Expo will be held at Paradise Center in the Charlie Chaplin room. Please watch for more information and organizations that will be providing personal help and information at the Expo. For immediate assistance, please call Elder Care, 800-963-5337 for a confidential referral. □

If you need to contact any Sumter County official, rather than paying for the call to the Bushnell offices, just use the toll-free number at 1-866-878-6837 (1-866-8SUMTER).

Bulletin Transfers to the POA Website

You may have noticed that we have many new ads in the Bulletin. We need as much advertising as we can get to help pay the \$60,000 annual cost of printing and distributing the Bulletin. So, more ads are a big help to us.

However, the tradeoff is that we don't have as much space for all the stories and listings that we routinely carry. So, we are transferring some material to our website (www.poa4us.org).

The first items transferred and already operational are the following:

- Vinyl Siding Repair Companies
- Seniors vs. Crime Contact Information
- Urgent Care Facilities
- Bulletin Pick-Up Locations
- Medical Complaints
- CDD and AAC Meeting Dates & Times

Each of these has a separate button on the home page to click that will take you to that material. We hope that this change will not be a problem for you. And, with the added space we can supplement the material for that topic as needed.

Hopefully, the problem is now solved – you can read these features on the website. Hope you find this easier to use and also a nice way of getting familiar with the POA website and information displayed there. □



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From the POA Website Forum:

POA Stands Up For Residents

Oct 9th: Many people are critical of the POA because it tries to correct problems it finds in The Villages. They feel that The Villages is nearly perfect, and we should not worry about any problems we find, and certainly not try to correct them.

While I agree that this is a wonderful place to live, and I love it here, why shouldn't we try to make it even better? If the problems had happened to you, would you not want to correct it? If your roof had 2% bad shingles, causing a leak, would you not fix it, because 98% of it was just fine? The water hasn't landed on your head, so why should you care? It hasn't touched you, so why bother fixing it?

98% good is good enough, right?

Maybe for you, but not for me.

I guarantee, that if you were treated poorly in the hospital, you would be upset. If your siding was bad, you would want it corrected without cost to you.

One example of something that is at least 98% good, is the hospital. Most of you who have had experiences in the emergency room had no problems, and that's great. I'm glad for you. But there are those of us who have had serious problems. Should we ignore the problems, simply because most of you had

no problems? Of course not.

I was taken in right away because of my obvious serious illness, but my experience was horrific. But because it didn't happen to you, you feel that we should bury our heads in the sand, and let the problems continue. If someone dies because of poor treatment, should we ignore it because it's such a small percentage? Just because all hospitals have problems, that doesn't make it OK. They all need improvement. You would feel differently if it happened to you, or your loved ones.

The POA is not trying to shut down the hospital, just make it better and for everyone to have proper care. Not just 98% of us.

My house does not have vinyl siding problems. But that does not mean that the houses that do have problems should not be fixed. Or that future houses should not be sided correctly the first time. Everyone here deserves a quality built house, with the siding installed correctly the first time.

Without the POA, this problem could go on for years, with no one making the developer and builders accountable. Why would anyone object to fixing this problem? No one resident should have to spend one penny fixing something that should have been done correctly the first time.

So if you want to bury your head in the sand, because you personally have not had any problems, go ahead. I for one, am glad that the POA is standing up for me, and making things even better for all of us. □

Letter to the Editor:

Pool Monitors

Anyone can use our pools with or without an ID card. Villages personnel have been told not to check ID's of anyone in the [water] or sleeping. All you need to do is get in the pool or close your eyes and look like you're sleeping and no one will bother you.

Reginald Smith

Editor's Note: It might be a difficult challenge for staff to wake sleeping people or pull people out of a pool.

The only way to control the situation properly is to go back to actual pool monitors, like we had when many of us moved to The Villages, who were stationed at the entrance to the pool all day long to check people AS THEY CAME INTO THE POOL AREA. Our family pools especially need this type of monitoring and that is why a lack of funds to continue this type of monitoring at our pools was included as one of the complaints in the recent lawsuit settlement. We hope the AAC will spend some of the annual lawsuit payments which will be coming in from the developer for the next 12 years to restore proper monitoring at the family pools, at least until such time as the AAC would deem they are no longer necessary.

For now, the staff does not want to inconvenience all residents because of a few cheaters. If residents at pools see someone suspicious or are aware of someone who shouldn't be there, they should immediately contact the rec center or Community Watch personnel who will then make sure to check that person, even if it means getting them out of the pool or waking them up. □



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Letter to the Editor:

Petition from Single Residents Regarding Use of Facilities

My name is Bob Martino and I am proposing a change to The Villages bylaws to allow single residents the same rights that a married couple has. The attached petition [shown in the right hand column] will be presented to the [AAC] board hopefully at the July 8 meeting to be held at the Savannah Center at 1:30 pm. This will be on the agenda for that meeting. If any of you or your friends can also attend that meeting as a show of support, that will have a bearing on how it is received and voted at that meeting by the board. The last time this was on the agenda, there were only one or two people in the audience so the board did not think it was important enough to vote favorably on it.

Please help us out and get as many signatures as you can before July 5th and get them to me somehow on or before then. You can email me to arrange a pickup or delivery. I presented this proposal to the Villages Singles Club Monday night and it was well received. We hope to get many signatures from the singles clubs. You can get married couples to sign also if they are sympathetic to the cause.

Bob Martino

bob_martino1943@yahoo.com

To: Ms. Janet Tutt, Director VCCDD
Single residents in The Villages pay the same amenity fee every month that married couples pay, yet they are not allowed to bring a friend into The Villages to enjoy dances, swim in the pool, and play other games, golf, etc., unless they live outside the tri-county area. Specifically, we ask that single resident households be allowed the same opportunity to enjoy all the things that The Villages lifestyle has to offer married couples. We believe this is the only fair thing to do since single residents pay the same amenity fee as a married couple.

Proposed for consideration:

We the undersigned, call upon you to pass an amendment to the bylaws to allow a single resident household the same privileges that married couples have. Each single resident household shall have a special guest pass that is linked to the resident's identification such that the guest shall be in the company or presence of the resident at all times in order to use it. The guest pass shall be electronically linked to the resident's bar code. This would ensure that the guest pass could not be given to someone outside The Villages for use by anyone unaccompanied by the resident.

Editor's Note: Space requirements prevented the Bulletin from listing the sign-up portion of this petition. Supporters of this idea should come to the AAC meeting on July 8 at Savannah Center. at 1:30 pm. □

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The POA has established a relationship with the iGive.com group that makes donations to organizations like the POA whenever you shop on-line. All you have to do is register for your account, name the POA as the recipient of your donated funds, and purchase items on-line from merchants who in turn will donate a percentage of the price of the items you buy to your favorite organization. The iGive.com organization does all the work. The POA will then receive a check for the donated proceeds periodically.

This will cost you nothing – the participating sellers make the donation in your name to the POA. You just have to register and then buy items from the participating retailers. Or merely surfing their websites also counts.

Just go on-line to the website at: www.iGive.com/POATV and fill out your account information. It is easy.

Order your item on line and an e-mail notice will arrive stating that the POA has been credited for a donation check in your name.

Some of the stores participating in this program include: Sears, JC Penny, Avon, Bass Pro Shops, BestBuy.com, Chico's, Ann Taylor, Macy's, American Eagle Outfitters, Netflix, Office Depot, Old Navy, The Golf Warehouse, Zales.com, and over 680 total retailers who participate in this program. □

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Our Monthly Gardening Column:

Container Gardening In the Sizzlin’ Summer

by Anne Lambrecht
Master Gardener

Ah! Summertime in Florida. It’s pretty steamy out there. It’s so hot that I can work in my yard only in the mornings and after dinner—at least it’s lighter longer). Some of my plants are not happy and it’s too hot to hand water.

It is now time to change your irrigation settings for your water to begin the cycle from around 4:00 am 8:00 am, ending no later than 10:00 am. The reason is this: the night air is too hot for water to remain on your plant/turf/shrub in the dark for long periods of time. This promotes fungus which then opens the door to a surprisingly large amount of oh-no’s. The closer you are to coinciding with the rising sun, the better. If you water during the day, the water is just evaporating and sometimes droplets of water can act like a magnifying glass and burn foliage. You can actually turn off the water completely when we get our daily rains.

Just being outside for a little while can be overwhelming. So how about a small project? Plant families of plants in pots. Use them to decorate your outdoor space. Container plants can add interest and express your personal style. When choosing your plants, consider variety, height, sun/shade requirements, color, texture and personal preferences. Make sure you fill each container with plants that all have the same water and sun preferences.

Here are six plant families that will make container gardens look spectacular:

1. Herbs - for cooking and fragrance: rosemary, basil, parsley, oregano, chive, dill, thyme. Herbs are nice because they are fragrant and you can eat them. Rosemary will grow quite large and should be placed in the center of the container. Plant other smaller herbs around the rosemary and keep the rosemary trimmed. Planted near the edge of the container, thyme will drape over its sides. All of these herbs are good in the sun. Mulch to keep roots cool and prevent weeds.

2. Tropicals - For a tropical feel, plant elephant ears, bromeliads, gingers, crotons, bird of paradise. Many of these tropicals cannot stand the afternoon sun, so place your con-

tainer where it will get morning sun or dappled sunlight.

3. Palms and bamboo- look wonderful in containers and will add that look of “Florida” to any outdoor room. Plus they add height. Some recommended palms for containers are the Lady Finger palm, Pigmy date palm, Majesty palm, Ponytail palm, Bottle palm.

4. Flowering shrubs-bougainvillea, plumbago, golden dewdrop, dwarf crape myrtle make a statement. Place a red bougainvillea next to a (blue) plumbago or golden dewdrop for vibrant color and interest. Plant these shrubs in the center of the container and fill in with annuals for added color.

5. Citrus - A small citrus tree such as kumquat or Key Lime adds interest with other plant families. Do not mulch and do not plant anything else with this tree. Citrus does not like to share its bare dirt. You could also consider a dwarf fig tree.

6. Vines and climbers- honeysuckle, passion vine, clematis, jasmine. You can put a trellis right into the pot and have your plant climb for added height. As with many vines, the honeysuckle and jasmine may need to be pruned back every now and then.

Containers:

Containers can range in size from small pots to large boxes and can be made from varied materials. For height, you can invert a pot and use it for a stand for another pot. Fancy ironwork stands can add drama. Shepherd’s hooks for hanging planters and little

tables and small columns add interest. Most of these things are on sale now.

All containers should have drainage holes and a saucer to catch excess water. Water daily until your plants are established. Plants in containers will dry out faster than plants in the ground because their roots are more exposed to the elements. But do not allow your plants to become waterlogged. The most common way to kill a plant is to over water it.

Soil and Fertilizer:

The potting mixture should be an “all inclusive” medium containing good organic compost, peat, perlite and fertilizers. In the bottom of your container, place a few inches of material such as oak leaves, pine bark chips—even styrofoam peanuts have been used—in order to use less soil and to make the pot lighter. Refresh your potting mixture once a year to supply fresh nutrients, aerate the roots and to stimulate growth. Fertilize using a slow release fertilizer such as Osmocote or Dynamite.

Rev up your potted plants by adding garden art such as statuary, gazing balls, wind chimes, shells or articles from nature, lanterns, and stakes. An added bonus are water features such as fountains, mini ponds and waterfalls, and aquatic plants to add tranquility and softness.

Have a nice summer: keep cool, play outdoors in the peace of the morning and pray for rain. □

Revocable Living Trusts FREE SEMINAR



Villages Resident

\$399 Single Person
\$499 Married Couple

(Plus Incidental Costs)

Thursday, July 16, 2009 at 10:30 am

Comfort Suites

1202 Avenida Central, The Villages

Coffee Served. RSVP Required

Attorney Andrew Curtis

• JD Georgetown

• MBA University of Michigan

(352) 315-0333

(RSVP
Required)

3261 US Hwy 441 • Suite D2
Fruitland Park, FL (Near 466-A)

The hiring of a lawyer is an important decision that should not be based solely upon advertisements. Before you decide, ask me to send you free written information about my qualifications and experience.

The Property Owners' Association
P. O. Box 1657
Lady Lake, FL 32158-1657

Officers

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POA e-mails

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Web Site

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Bulletin Delivery

delivery@poa4us.org

Membership

poamembership@thevillages.net

**Members of the
POA Hall of Fame**

| | |
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The Recreation Centers and the Customer Service Center have the **Roundabout Brochure** available. This shows how to drive through those often confusing Roundabouts in The Villages. You can pick up your copy now.

**2009 MEMBERSHIP FORM
PROPERTY OWNERS' ASSOCIATION
P. O. Box 1657, Lady Lake, FL 32158**

NAME(S) _____

ADDRESS _____

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E-MAIL _____

NEW _____ RENEWAL _____ DATE _____

ANNUAL DUES: \$10.00 _____

EXTRA DONATION: \$ _____

Please return this form with your membership dues. Memberships are for households and run annually from Jan 1st to Dec 31st. Please include a stamped, self-addressed envelope for return of your membership card by mail. If an envelope is not included, your card will be held at our monthly meetings for you to pick-up. Thanks for your continuing financial support.

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Villagers -- Please tell an advertiser in the Bulletin that you saw their ad here. That will help us a lot at ad renewal time.



Ollie's Frozen Custard

"If you like Ice Cream-you'll love Ollie's"

**\$1.79 for a Single Cone
Limit 2 per Customer
Offer Expires 7/31/09**

Next to BLOCKBUSTER in The Spanish Plaines Center
Open Noon-10 pm Daily Phone 259-3568

The POA Discount Partner Program

The POA Discount Partner Program is a continuing benefit for POA members. Just show your current year POA Membership card when ordering the product or service listed here. And, please say "thanks" to our Discount Partners for participating in this program. (* = new this issue)

All Things Fine - 1171 Main St., Spanish Springs, 352-257-7384. 10% off all regularly priced merchandise. Excludes sale items. Not valid with any other offer.

Away From Home Pet Sitting Service in The Villages, 352-454-2623. 25% off first day service of pet sitting while you are away.

Bonne Chimie Custom Skin Care - 990 Alvarez Ave., Spanish Springs. 352-391-9600. 20% discount. Not valid with other promotions.

Bravo Pizza - 1080 Lake Sumter Landing, 352-430-2394. 10% off dine in & take out (whole meal). Not valid with other discounts.

Caribongo - 1041 Canal St., Lake Sumter Landing, 352-750-6147. Free color changing Tote Bag (retail value \$9.99) with the purchase of \$30.00 or more at the time of purchase. Offer not valid with any other offer or promotion. Sale items excluded. Limit one Tote per family.

Charley Bars By Jack - Secure your sliding glass door from break-ins. Install CHARLEY BAR W/Key. 10% Discount to POA. 259-7637.

Chick-fil-A - 730 Hwy 441, N. Rolling Acres Plaza, 352-430-0223. Value Size any meal and get a free chicken sandwich.

Cingular (Spectrum Global Network) - 972 Del Mar Drive, Spanish Springs, 352-205-7513. 10% off all phones with activation.

The Club Golf Cart Security System for Villagers, email at yunk38@comcast.net, 352-391-5077. \$3.00 discount (apx. 10%) for the Club Golf Cart Security device for POA.

Colonial Medical Supplies - 724 S US Hwy 441, Plaza One north of Oakwood Grill, 352-391-5169. 10% item discount to the POA.

Comfort Suites - 1202 Avenida Central, 352-259-6578. 25% discount, May 1, 2009, through October 31, 2009. All reservations are based on availability. Must call hotel directly in advance for individual reservations.

Copy Depot - Color copies, fax service, social cards, 10% discount, call 352-561-4100.

Coral's Casual Patio and Fireplace Shoppe, U.S.Hwy 441/27, across from Wal-Mart, 352-307-8522. Free bottle of "Dew Not" with the purchase of \$300.00 or more. One per customer.

Cozco Handcrafts - 1121 Main St., Spanish Springs, 352-430-0386. 10% off - excludes sale items.

Custom Apparel & Gifts - 920 Bichara Blvd, La Plaza Grande, 352-750-1600. 10% off any item in stock in store; 25% off custom framing.

Edible Arrangements - 11962 CR 101 - Palm Ridge Plaza, 352-391-1334. \$4.00 off purchases over \$25.00.

Enterprise Rent-A-Car - 1076 Lake Sumter Landing. 352-751-2417. Special rates for POA members. A pick-up service and one-way rentals to Orlando and Sanford airports are available.

Flags & Flag Poles - 845 CR 25 across from Lady Lake Post Office. 352-751-1876. \$4.00 off flag pole order of \$119 or more for POA members showing their current year membership card. Discount on "check and cash orders" only.

Funeral Planners Inc. - For the POA, 10% off regularly priced funeral planning package or 15% off deceased identity theft protection service. Visit <http://www.FuneralPlannersInc.com>

Funtime Piano or Keyboard Lessons - Call Nancy. Beginners to Advanced; All Types of Music. POA Special \$12 per 1/2 hour weekly lesson (\$3 off regular \$15 price). 352-750-6475.

* **Golf Clubs & Bag Lock**, Gator Jaws, \$30 each or 10% off for 2 or more, 352-750-0488.

Gourmet Go Go - A delivery service for dinner menus from local restaurants. \$1.00 discount off regular delivery fees. 352-205-0829.

Great Day on the Water Boat Tours - Discounts of \$5.00, \$7.00 or \$10.00 per person on various boat tours. Call 866-269-6584 for details.

Haagen Dazs - 1001 Lake Shore Drive, Lake Sumter Landing, 352-751-0261. 10% discount.

* **Home Power Washing**, Villages resident, 10% off, call Bob at 352-391-1944.

Island Images - 1112 Main Street, Spanish Springs, 352-259-7623. 10% Discount on Mondays. Excludes sales items.

Johnny Rockets - 976 Old Mill Run, Lake Sumter Landing, 352-259-0051. 10% discount.

Kilwin's Chocolate and Ice Cream - 1108 Main Street, Spanish Springs, 352-430-3600. Buy one, get 50% off on any ice cream menu item. One offer per family membership.

LaFlamme, Steven & Gary - Flooring, Carpentry, Painting, Light Plumbing, Free Estimates, 10% discount, call 352-391-0424.

L. Rae Jewelry Appraisal Services - Certified Gemologist, Villages resident, By Appointment only, 10% discount, call 352-430-2991.

Massage Therapy - In your home or my office. 10% discount from normal \$50 per hour. Call Susan at 352-638-7649

MOE'S Southwest Grill - US Hwy. 441 North, Rolling Acres Plaza, 352-430-3610. Buy 1 Get 1 Free every Saturday with the purchase of two medium drinks! Not valid with any other offer. One benefit offer per family membership.

Odd's & Errands by Paula. Your affordable Personal Assistant. 352-430-0764. 10% discount.

Ollie's Frozen Custard - Next to Blockbuster in the Spanish Plaines Shopping Center. Use the Ollie's Coupon in the Bulletin or get 10% off.

Panda Express - 869 North Hwy. 27/441, Home Depot Plaza, 352-751-2507. 10% off, not valid with coupons or specials.

Plaza Jewelers - 16770 S. Hwy. 441, Baylee Plaza, Summerfield, 352-307-3846. 20 to 40% saving off the already low retail price, & all watch batteries \$3.00.

Quality Hearing Center - 16850 S. Hwy. 441, Suite 306, Baylee Plaza, Summerfield. Call 352-307-7377 for an appointment. 10% discount.

* **Radech Home Improvement**, remodeling & repair, 10% off, 563-271-1296.

ScentSational Candles and Gifts - 994 Alvarez Avenue, Spanish Springs, 352-753-1604. 20% off any one non-sale item.

SmartSafe Tornado Shelters - One day installation in garage floor or carport. Call Pat Tripp at 352-702-6386. See actual installation. 5-10% off selected models for POA members.

Sonic Drive-In - 11211 SE 178 Pl., Wal-Mart Shopping Center, 352-347-2860. Tuesday Nights: 5 single patty burgers for \$5 after 5 PM. Add-on at extra charge. Wednesday Nights: 1/2 price single patty burgers; 99¢ single topping sundaes. Valid at the Summerfield location only.

Southern Image Photography - 97 Del Mar Drive, Spanish Springs, 352-430-2056. 10% off the Special of the Month.

Stewart Lawn & Landscape Maintenance 352-347-3792. 20% discount to POA members.

Sunshine Hair & Nail Spa - The Terrace Shoppes of Spruce Creek, Summerfield, across from Wal-Mart, 352-307-0099. 10% off on retail products or nail services.

Tip Top Tree Experts - All tree work, landscaping, paving, pressure wash, auto body & paint. 10% discount. Call 352-516-8820.

Vic's Embers - 7940 US Hwy. 441, Leesburg, 352-728-8989. Complimentary after-dinner cocktail or dessert for each person in the party. Not valid with other special offers.

Villages Car Wash and Lube - Bichara Blvd., La Plaza Grande Center, 352-753-1306. \$1.00 off the reg. price of silver or gold wash.

Villages 24/7 Kart Aide - Triple A Rescue Service for golf carts. 10% discount on yearly membership. Call 352-409-5853 for details.

Villages Home Watch - call us at 352-753-6545. 10% discount off reg. price of \$40 for first three months of service for POA members.

Village Spa and Salon - 13940 Hwy 441, Suite 802, Oakland Hills Plaza, 352-205-7081. \$15 off Spa Pedicure.

Wholesale Computer Components - The Terrace Shoppes of Spruce Creek, Summerfield, across from Wal-Mart, 352-245-1500. \$15.00 off on any computer repair. □