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The Bulletin

The POA – Champions of Residents' Rights Since 1975

AUGUST 2019

POA4US.org

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UPCOMING POA GENERAL MEMBERSHIP MEETING

Tuesday

August 27, 2019 • 7 P.M.

Eisenhower Recreation Center

**North Sumter County Utility
Dependent District (NSCUDD)**

**Presented by Rock Raiford,
Jacobs Engineering**

**Donuts & Coffee for All After the
Meetings! All Residents Welcome –
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Sumter County Commission Considering 24% Property Tax Increase!

Villagers packed the Sumter County Commission meeting on July 23 to voice concerns about the proposed 24% increase to the property tax rate. The rate would go from 5.3365 to 6.70, adding approximately \$102 per \$100,000 of taxable assessed value (minus exemptions) for all taxable properties.



Although the budget was not on the agenda, the Commissioners were extremely responsive to residents, allowing comments and questions. County Administrator Bradley Arnold provided a detailed explanation and addressed every question/concern that was raised.

Mr. Arnold explained that among the driving factors were the new Fire Station 47 south of CR 44, financial assistance to schools for additional resource officers mandated by the State, additional staffing and equipment in the Sheriff's office and 911 center, and the deterioration of Morse Boulevard and Buena Vista Boulevard. He clarified that the Commissioners' total salary/benefit package is a placeholder until the State sets the new salary. Commissioners do not set their own salaries.

A trim notice will be sent to every taxpayer in August explaining the impact and will announce

the date and location of the public hearing that will be held in September. Because of the number of people that had to be turned away, the Commission directed Mr. Arnold to find a larger location.

The Bulletin deadline prevents more coverage in this article; however, we will cover in-depth in the September issue, prior to the public hearing.

You can find the budget documents at **sumtercountyfl.gov**. Click on the gavel at the top, then select 'Recent Agendas and Minutes.' ■

SAVE THE DATE

POA Shredding Event

**SATURDAY
October 19**

9:00 AM to NOON

Wildwood Lowe's

5630 Seven Mile Dr., Wildwood, FL34785
[Just off of CR466A]

No Ticket/No Shred

The Property Owners' Association, Inc. (POA) is the original property owners' group in The Villages. Established in 1975, the POA operates with complete independence from the Developer of The Villages. Membership is open to all property owners and residents of The Villages. The POA is committed to acting as a watchdog to ensure that the Developer and local government are responsive to the needs, interests, and rights of residents.

The POA Declaration of Independence

The POA is free of any outside influence. This is the only way we can assure our members of absolute autonomy to act on their behalf. From the very beginning in 1975, we recognized this need for independence, and we've cherished and nurtured it ever since.

Vision The Property Owners' Association, Inc. (POA) is a champion for the rights of residents of The Villages. Guided by member input, investigation and determination, the POA brings attention to and acts on issues that may impact property values and quality of life.

Mission Statement The POA provides 1) a forum for discussion of issues; 2) research and analysis; 3) programs of interest; and, 4) is a conduit for objective and accurate information. Specific attention is given to resolving housing, community and local government issues.

Values

- Independence • Honesty • Fairness
- Objectivity • Respect

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Are You Ready?

Community Emergency Response Team (CERT) Urges Disaster Preparedness

It is only August, and already tropical storm/hurricane Barry hit the gulf coast in mid-July, dumping nearly 2 feet of water in communities along the Mississippi River. Early warming of gulf waters has caused an early arrival of this type of storm that is usually not seen until September.

It is a serious reminder that we should always be prepared for a disaster, as Ellen Rogers, Commander of the Community Emergency Response Team (CERT) advised POA members at the July General Membership Meeting. Ms. Rogers said that when First Responders are overwhelmed, CERT helps keep people alive. Their priority for response is self, family, neighbors, community. To make sure you are ready, follow these four steps:

- Be Informed
- Make A Plan
- Make A Kit
- Disaster Recovery

First, Know Your Storm:

A Tropical Depression is an organized system of clouds and thunderstorms

A Tropical Storm is an organized system of strong thunderstorms

Hurricanes are tropical cyclones that threaten areas of the United States along the Atlantic coastline and Gulf of Mexico.

Hurricane Watch – conditions are possible within 48 hours.

Hurricane Warning – hurricane is expected within 36 hours. By now, you should have everything done, inside and out. Emergency kits in place; everything outside tied down; family plan done and shared.

Tornadoes are violent and rotating storms with winds that can cause severe damage. Florida ranks third in the nation for average number of tornadoes each year. Due to Florida's unique climate, tornadoes can occur any time of year. They can strike quickly with little or no warning.

Tornado Watch – Conditions favorable for tornado development.

Tornado Warning – A tornado has been sighted by a trained weather spotter or a tornado is indicated on radar. Take cover immediately!

Thunderstorms are considered severe if it produces hail the size of a U.S. quarter or larger, or winds of 58 mph or higher.

Severe Thunderstorm Watch – favorable development for storms.

Severe Thunderstorm Warning – reports of 1-inch hail or winds that exceed 58 mph.

Floods - People who live near waterways or other low-lying areas are at highest risk, but anyone can be impacted by flooding.

Flood Watch – flooding is possible within 12 to 36 hours.

Flood Warning – Flooding is or soon will be occurring. Evacuate immediately if advised.

Before a Hurricane, you need to secure your property; install straps to secure your roof to the structure. Trim trees and shrubs around your home. Clear loose and clogged rain gutters and downspouts. Consider building or identify your safe room.

During a Hurricane, listen to radio or TV for information. Secure your home, close storm shutters, secure outdoor objects. Moor boats if time permits. Ensure a water supply for sanitary purposes.

You should evacuate if you are directed to by local authorities, live in a mobile home, temporary structure, or high-rise building, are on the coast, floodplain, or inland waterway, or feel you are in danger.

Preparedness continued on page 12

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The POA, 8736 SE 165th Mulberry Ln, PMB 111, The Villages FL 32162
Please print on this form, or use the online form at poa4us.org

☐ New ☐ Renew How Many Occupants: _____ Member ID (if known) _____

FULL NAME(1) _____

FULL NAME(2) _____

ADDRESS _____

VILLAGE _____

VILLAGES ID# _____ VILLAGES ID# _____

CITY/STATE/ZIP CODE _____

PHONE _____

EMAIL _____

We respect your privacy. Your email address is for POA Official use ONLY.

MEMBERSHIP DUES
(Please Select One):

- ☐ One year – 2019 - \$10 per/household
- ☐ Two years – 2019/2020 - \$20 per/household
- ☐ Three years – 2019/2020/2021 - \$30 per/household

ADDITIONAL CONTRIBUTION IF DESIRED: \$ _____

TOTAL AMOUNT FOR DUES AND ANY CONTRIBUTIONS: \$ _____

☐ Enclosed is a Stamped, Self-Addressed Envelope, along with this form and my check.
Please mail my Membership Card to me.

☐ Please hold my POA Membership Card for me to pick up at one of the monthly POA Meetings.

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Energy Savings Tips That Can Save You \$\$!

POA members learned several ways to save money with energy-saving tips presented at the July 16 POA General Membership Meeting by Kim Walters of SECO Energy. SECO offers a number of FREE programs such as energy audits and are available to answer just about any energy question a consumer might have.

Ms. Walters said that the three biggest sources of energy consumption in your home are the HVAC system, water heating and refrigerator. Here are some useful tips.

Heating and Air Conditioning

- Keep your A/C at 78-80 degrees. Every degree lower adds 5% to your bill. Turning on a fan will make you feel 3 degrees cooler.
- Fans cool people, not rooms, so turn them off when you're not in a room.
- Keep the heat at 68-70 degrees.
- Humidistats help control humidity in the room, which can also help your units run more efficiently. Humidistats should be maintained at 60%. Heat + Humidity = Mold.
- Keep the fan on your thermostat in the Auto position, not ON. You don't want or need the fan to run continuously.

- Have your HVAC system serviced annually – units 10+ years, twice a year – by a licensed contractor. Ask for credentials and an outline of the work to be performed and any repairs made.
- Change filters. SECO recommends buying thin, cheap filters and changing them more often.
- Check your duct work for signs of leakage:
 - Uneven room temperature
 - A/C running more often
 - Unpleasant odors
 - Dust
 - High humidity and dampness

Energy Savings continued on page 5



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Energy Savings continued from page 4

Water Heating

- Set at 120-125 degrees
- Heat pump water heater units use the heat from the air around them and are three times more efficient. They cool and lower humidity in the surrounding area.
- Tankless water heaters pull more energy, and may not provide the continuous source of hot water that you need or want. They may also cause “dimming” (lights) for you and your neighbors!
- Not using hot water for washing clothing will save 50 cents per laundry load.

Refrigerators

- Keep thermostats at Manufacturers Settings
- Clean condensing coils
- Check seals
- Defrost frequently to prevent ice build up
- Using a refrigerator in the garage costs about double to run because it is affected by the temperature around it!

Other Useful Ways to Save

- Lighting – LED lights are the most efficient and don’t get hot. Can lights can put off as much as 180 degrees of heat!
- Check your building “envelope” – ceilings, doors, windows, roof, insulation
- Prevent air leakage with weather stripping/caulk
- Use radiant barriers, but be aware it is expensive – estimated at \$4-5,000 for the attic
- Wider soffits are better to keep outside walls shaded
- Use reflective film (make sure it is ok for your warranty), blinds, and solar screens on windows
- If you have a pool, make sure the pump is running 6-8 hours in the summer and 4-5 hours in the winter
- Consider solar power – SECO can advise you on options and costs
- Be aware of “phantom” loads, things you have plugged in that you aren’t using such as extra tvs and computers. Even if they aren’t turned on, they will pull power.

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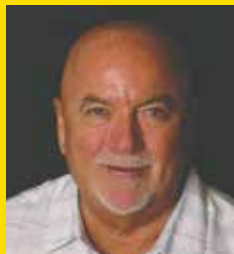
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In Case You Missed It...News Highlights from July Meetings

Morse Island Repair Project Revisited

After a 3-year delay and additional “value” engineering, Richard Bush from Kimley-Horn will present an additional 4th option to the Project Wide Advisory Committee (PWAC) at its August 12 meeting. That option will propose using less armor stone and could significantly reduce the cost of repairs. Since the embankments have been submerged in water since the original revetment repair was approved – at a cost of \$1.7 Million – the concern about erosion has subsided and has not changed substantially. Mr. Bush said that many of the areas may be mitigated with additional soil and vegetation instead of armor stone.

The project has been delayed so long that residents and PWAC members had trouble remembering just what was being affected to cause the need for repair. District Manager Richard Baier said that water, irrigation and utility lines had been affected. Members asked for a risk assessment for not doing anything, as well as an assurance that whatever is proposed is not a “bandaid” option.

Revised Financial Statement Easy to Review

District Finance Director Anne Hochsprung presented a new financial reporting format to all district boards and committees that she said are easier for non-financial people to understand and will provide more transparency. The new report is two pages, which includes a Summary and Statement of Activity. Residents and board members alike will be able to understand in a snapshot view what is happening in their districts and amenity divisions. The reports can be found on districtgov.org, click on ‘Departments’ and select ‘Finance.’ Each report can be found on the Quick Links menu under Monthly Financial Statements.

Executive Golf Course Updates

District Manager Richard Baier advised the PWAC and Amenity Authority Committee (AAC) members that beginning in August, Executive Golf Director of Maintenance, Mitch Leininger, will provide updates every other month to each group. Mr. Baier said that executive golf represents a substantial portion of resident amenity fee expenditures.

Tunnel Lighting Pilot Project

PWAC Committee members directed district staff to move forward with a pilot project to improve lighting and visibility in tunnels. District Manager Richard Baier presented results from a staff study that looked at how visibility compared to the newer and higher standards of tunnels being constructed in the south areas of The Villages, noting that the degree of lighting is roughly half north of CR 44 than the newer areas.

The demonstration project will include pressure washing, painting a white coating, and adding lighting at a cost of \$8-11,000 per tunnel. Mr. Baier said there are 33 tunnels in the PWAC’s area. Members of the AAC also expressed interest in the pilot and considering upgrades in tunnels north of CR 466 when the demonstration results are in.

PWAC Members Reject Request for Workshop on Control

PWAC member, Jerry Vicenti from Community Development District (CDD) 7, read a lengthy statement regarding the PWAC’s role as only advisory and its members not being directly elected by residents, finishing with a motion to conduct a workshop to review and amend the resolution that created the PWAC. The motion died for a lack of second.

At issue is the AAC having authority for all decisions relating to amenity fees and facilities, whereas PWAC only acts in an advisory capacity to the Sumter Landing Community Development District (SLCDD) board. The AAC was established as a result of the 2008 POA backed lawsuit, and members are elected by residents. PWAC members are appointed by their respective CDD boards.

A resolution similar to the Interlocal Agreement that established the AAC added the amenity oversight to the PWAC after the purchase of amenity facilities and fees south of CR466 in 2017. The resolution also allows for a joint meeting between PWAC and SLCDD if the SLCDD decided not to accept a PWAC

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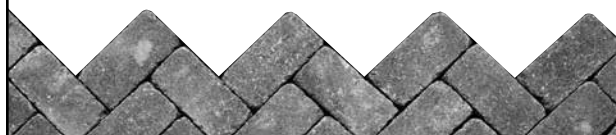
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AARP now offers a 90 minute Smart Driver Technology (SDTEK) program for mature drivers.

For more information: aarp.org/findaworkshop10 or 352-430-1833.

All available courses are listed at aarp.org/findacourse or call 877-846-3299

DATE(S)	LOCATION	INSTRUCTOR	CONTACT #
August 6 & 7	Colony Cottage	Al Cloutier	352-633-3793
August 7*	Harbor Chase	Norman Paddock	352-205-2949
August 17 & 24	Paradise	John Shepard	352-399-2344
August 19 & 22	Savannah	Charlie Webb	352-693-2562
August 27 & 28	Rohan	Pauline Bolwell	352-205-3880
August 30*	Buffalo Crossings	Jack Haughn	352-603-1420

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Highlights continued from page 7

recommendation, before the SLCDD made a final decision.

The POA strongly supported that PWAC be given the same authority as the AAC. The current structure seems to be working, although it has not been tested if the two groups disagree. The POA attends every meeting of the PWAC and AAC to ensure that residents rights are represented.

August 22 Set for 2nd Solid Waste Meeting

A second meeting has been set for August 22 at Mulberry Recreation Center from 9 A.M. – 12 P.M. for further discussion on developing a Solid Waste Management Plan for the District.

District Manager Richard Baier said the meeting will be a charette style format that will allow for more interaction and input. A charette is a planning session that allows citizens, officials, designers and others to collaborate on a vision, and provides a forum for ideas and immediate feedback. The POA recommends residents get involved to help create the solution.

AAC Member Urges Technology Solutions

As a part of the discussion on solid waste management, AAC member Carl Bell said that 1,000 tons of paper are being used annually to produce the District Recreation and Parks *Recreation News* and urged continued pursuit of a technology solution to reduce this waste. ■

POA Shredding Event Q & A

SATURDAY, October 19, 2019

9:00AM to NOON

Wildwood Lowe's

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[Just off of CR466A]

Q. Why should I shred instead of just throwing mail and magazines away?

A. Simply put, to protect your identity from theft. Thieves have been caught with bags of “junk” mail that has been discarded at postal stations. It isn't junk to the thief. It has your name and address on it and can help them link it to other pieces of information about you. You don't have to shred an entire magazine or piece of mail but be sure to tear off the sheet that has your name and address on it. The rest can go in the recycling bin.

Q. Can't I just walk up with a small bag instead of having a ticket and driving through the line?

A. To maintain flow and order, we must insist that everyone have a ticket and we cannot accept walk ups. No ticket, no shredding. Cars and trucks only.

Q. How much can I bring?

A. Please limit yourself to 30 pounds of personal paper or documents.

Q. How should I prepare the items to be shredded?

A. Please put the paper in some type of paper bag or cardboard box that can also be shredded or recycled. You don't have to remove staples but do remove paper clips. Ring binders cannot be used.

Q. How do I get a ticket?

A. If you are a POA member, you should have received a Priority Ticket Invitation. **If you are not a member, there is still time to join.** We will include updates in the September and October Bulletins as to ticket availability.

No ticket – no shred. ■

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Preparedness continued from page 2

If you are unable to evacuate, stay indoors, away from windows, keep curtains and blinds closed, seek shelter in a safe room. If you don't have a safe room, go to a small interior, first floor room, closet or hallway. Turn off utilities and propane tanks. Avoid using the phone. Close all interior doors. Lie on the floor under a table or sturdy object.

Be sure you have a Family Disaster Plan in place. An easy to use form can be found on the Federal Emergency Management Agency (FEMA) website link <https://www.fema.gov/media-library-data/20130726-1802-25045-8711/familyemergencyplan.pdf>. Know what you are planning for – sheltering in place? Is your kit stocked and ready to go, and accessible? Are you going to a shelter? You must identify where you are going, take a kit with you, make provisions for pets and any special accommodations. **Not all shelters accept pets and not all can make accommodations!** Every minor & medical patient should have a positive indelible ID, medical/parental contact numbers, and

medical/comfort equipment.

Are you evacuating? What is your evacuation route? Do you have enough gas in the car? Plan to leave before evacuation orders are given and roadways and gas stations get crowded. Before you go, leave contact information, protect your home, and protect yourself.

When the storm is over, check with local officials to make sure it is safe to return to your home or go outside. Be aware of key health and safety issues. Drink plenty of clean water and eat well. Wear sturdy work boots and gloves and wash hands thoroughly when working in debris.

Watch for and inform local officials about chemical spills, downed power lines, washed out roads, smoldering insulation and dead animals. Do not enter your home or any building if you smell gas, floodwaters remain, or the home is declared unsafe by authorities. Never enter a building that has standing water unless the electricity is turned off.

Remember, plan first for yourself, then your

family, neighbors and community. CERT of The Villages offers a 6-week training course that includes:

- Light Fire Suppression
- Light Medical
- Light Search and Rescue
- CERT Organization & Disaster Preparedness
- Disaster Psychology
- Terrorism and CERT
- Incident Command System (VPSD)
- CPR/AED and Heimlich

There are 10 sessions, held Mondays and Fridays from 9:00 A.M. - noon. You can sign up by visiting the CERT website certofthevillages.org. The website also has a wealth of information about preparing for disasters and other training opportunities.

Preparedness continued on page 17

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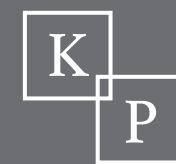
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Gardening Spot

Hibiscus

by Anne Lambrecht Fanatical Gardener mrsanne04@gmail.com



Most folks who come to Florida want continuous beautiful flowers in their gardens and usually choose hibiscus. They are the signature flower of tropical landscapes. The typical hibiscus that most people buy are the Tropical Hibiscus (*Hibiscus rosa-sinensis*). One problem: we are not “tropical.”

There are over 200 species of hibiscus which originate from tropical Asia. The hibiscus is a pleasant addition to your landscape as a specimen plant, hedge or screen or background for other garden plants. Varieties are selected based on plant growth, habit and size, the form and color of the flowers and adaptability to specific environments. The flowers are single or double, 4-8” wide and come in a rainbow of colors from white through pink to red, from yellow and apricot to orange, sometimes with contrasting throats or edges. There is even a blue and orange “Gator Pride” hibiscus! Individual flowers last only one day but the plant blooms continuously. One pronounced common feature of all hibiscus flowers is the little stamen clapper.

With that being said, most tropical hibiscus will not likely take north central Florida’s cold winters and are best planted in protected areas or in pots so you can bring them inside during the winter. One possible exceptions is if your hibiscus is very large and robust.

All hibiscus are prone to pests such as white fly, aphids, spider mites, caterpillars and grasshoppers all of which you can do something about, except for grasshoppers, by spraying with a horticultural soap-oil solution. Do remember to spray the undersides of the leaves as that is where the pests are feeding.

Fertilize monthly (potted plants twice a month) with a general purpose liquid fertilizer from April to September, then stop fertilizing to let growth “harden.” Mulch hibiscus but not right up to the trunk, as mulching too close to the trunk increases the chance of root rot.

The soil should be rich with organic matter with excellent drainage. They also like plenty of water. Note: any plant with “hi” or “hy” in it means “water.” Also note that too much water causes the buds to fall off.

Other members of the hardy hibiscus group are better suited for our area and frankly, are infinitely more interesting:

Confederate Rose Mallow (*H. mutabilis*) flowers in the fall and has large, soft, medium green leaves and large, single or double, peony-like flowers that change from pure white in the morning to pink, then deep pink as the day progresses. This is a fast-growing tree-like shrub and the leaf fall can be a bit messy. It will do better in sun and just OK in shade.

Turk’s Cap (*Malvaviscus penduliflorus*) can be seen in the landscapes of old Florida gardens, and in shady roadside. This Mexican native has fall-blooming thumb-sized red caps (bells) hanging from every branch, like hibiscus flowers ready to open, but they never do completely. This is one member of the family that likes shade but will tolerate a little bit of sun. It will die back to the ground in winter.

Abutilon or Flowering Maple (*Abutilon hybridum*) is a shrub or mini tree that has foliage resembling maple leaves with wonderful bell-shaped flowers in shades of red, yellow, orange, pink and white with some being bi-colored. They also look nice in a hanging basket. Likes shade in late afternoon.

The Rosemallow Family (*Hibiscus moscheutos*) are tough native plants that grow in marshy areas

throughout southern U.S. and an old Southern favorite that has the largest flowers of all the hibiscus, some 12” across. They are also known as “pie plate mallows.” Interesting tidbit: the “marsh mallows” of yesteryear were originally made from the roots of the Marsh Mallow (*Althaea* species).

Scarlet hibiscus or Texas Star (*Hibiscus coccineus*) has beautiful 5-petaled red flowers in summer and is attractive to hummers and butterflies. Full sun and can tolerate wet feet.

I think we all should have a hibiscus or two. Don’t you? ■

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Preparedness continued from page 12

Here are some BASIC items for your Emergency Kit:

- Food and water for at least three days
- Radio, flashlight, and extra batteries
- First aid kit
- Hygiene items
- Matches
- Whistle
- Extra clothing
- Kitchen accessories
- Copies of credit and ID cards
- Cash
- Special needs items

Don't forget your pets! Do not leave them behind if you evacuate! If you are planning to go to a shelter, be sure to find out which ones accept pets and what you need to do.

- Crate or other pet carrier
- Food (3 days in waterproof container)
- Water (3 days)
- Medicines (in waterproof container)
- First aid kit
- Collar with ID – harness or leash
- Sanitation
- Picture of you & your pet together
- Familiar items ■

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Seniors vs. Crime

Duct Cleaning Scams

Local newspapers, social media, chat sites, and similar lists are chock full of offers for duct cleaning. Prices can range from a loss-leading foot-in-the-door low of \$29.95 to several thousand dollars. As the Fall season approaches, many homeowners in The Villages give some thoughts to a Heating, Ventilation & Air Conditioning (HVAC) “tune up” in preparation for the winter. Some of these tune-ups may include duct cleaning services as part of them or as an additional cost add-on.

The real question is “Do you really need to have your ducts cleaned?”

According to Ed Minch, founder of Energy Services Group, which specializes in instrumented residential energy audits, duct cleaning services often claim that they can improve a home's air quality and boost the efficiency of its heating and cooling system by sucking or blowing dust and dirt from HVAC system ducts. Some go so far as to claim that duct cleaning can improve respiratory health.

The only problem is that duct cleaning doesn't actually do any of these things!

According to Mr. Minch, various Environmental Protection Agency (EPA) reports state, in no uncertain terms, that duct cleaning has never been shown to prevent air quality-related health problems nor that the presence of dust and dirt in a home's ducts has not been shown to increase particulate levels in its air. Studies have also failed to show that duct cleaning improves HVAC system efficiency or contributes to reduced home heating or cooling costs.

One thing that duct cleaning does do well is clean out home owner's wallets.

Duct cleaning services are correct when they say that dust and dirt often lurk in HVAC system ducts. What they don't tell you is that the dust and dirt tends to remain in the ducts and not get blown into the living area of the

home. It sounds counterintuitive, but the air flowing through HVAC ductwork typically pushes dust and dirt into corners of ducts where airflow is too weak to pick it up.

Duct cleaning might have health and air quality benefits if you smell mustiness when you sniff the air or if you see rodent droppings inside your ducts. But duct cleaning is not the main solution. First you need to determine how musty air or rodent droppings are getting into your ducts and solve that problem.

An energy auditor certified by the Building Performance Institute can perform a duct leakage inspection to locate these gaps. Repair costs will depend on how much ducting is involved and how accessible it is.

Bottom line, duct inspection by a professional may be indicated if you notice a problem with smell or rodent droppings. Duct cleaning money may be better spent on other home maintenance items. It's your money - you decide.

If you need assistance with understanding any aspects of warranty service, contact your nearest Seniors Vs Crime office in The Villages for advice or assistance.

Seniors vs Crime can be reached at:

The Fruitland Park Police Department Annex in the Moyer Recreation Center in The Villages – (352) 674-1882

The Marion County Sheriff's Office in The Villages – (352) 753-7775

The Sumter County Sheriff's Office in The Villages – (352) 689-4600, Extension 4606

The Wildwood Police Department Annex at Brownwood in The Villages – (352) 750-1914 (temporarily located at the Moyer Recreation Center while the Wildwood Police Department wrestles with repairing fire damage at their main police station).

Volunteers at all four offices are ready, willing and able to assist you. To keep up with the latest scams, LIKE 'Seniors vs. Crime Region 4' on Facebook. Hablamos Español. Por favor pregunte por Yolanda. Martes a Viernes: 10:00 A.M. a 2:00 P.M., (352) 689 4606. ■



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Captain Chesley "Sully" Sullenberger was an experienced aviator: a former Air Force F-4 'Phantom' pilot who wrestled military aircraft when engine "flame-outs" happened. Years of training prepared this hero to exhibit unnerving skill when the ultimate situation demanded. With his team of co-pilot and crew, Sully ensured that every passenger would walk (not swim) away from death's door.

Certainly the aircraft on that day was well designed and maintained. But that "bird" did not make the difference: rather, it was the combined knowledge of those professionals strapped within that fuselage. Radiation cancer care truly differs from the portrayal of a treatment machine somehow transformed into a life-saving "craft" whose performance and price tag cause spell-bound viewers to expect something magical to happen: it won't!

Put decisions for care where they count. Let's compare "flight crews" and experience. **The Robert Boissoneault Oncology Institute** (RBOI) has four Villages radiation oncologists whose total expertise approaches 150 years, a nurse practitioner with almost 20 years, three PhD physicists where local competition has none, and 12 physics staff personnel. RBOI continues to hold American College of Radiology accreditation, the most respected recognition awarded a comprehensive cancer center. Since Moffitt's departure, we are now the only radiation facility on The Villages campus with such accreditation...an honor we have attained for over 22 years.

This is your life. Sound medical decisions are only found when you interact with physicians. With that in mind, bring this article to our office, and be scheduled to meet with one of our physicians for a second opinion...without cost.



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