

**Property Owners Association of The Villages  
General Membership Meeting  
January 21, 2020**

**Called to order:** by Cliff Wiener, President at 7:00 pm.

- All Board members present.
- Organizations present: Seniors vs. Crime, Foxfire Realty, CERT and District Gov.
- December Membership meeting minutes read and approved unanimously by members present.
- Treasurer Report (Donna Kempa): Stated December income: \$39,029; expenses: \$20,814; net gain: \$18,215. Expenses for 2019 totaled \$210,251; Bulletin: \$173,356 and Membership \$20,114. Board approved 2020 budget is: \$238,105.
- Membership Report (Bill Schikora): Stated excellent new and renewal membership response. Reminded all the POA is the only true homeowner advocacy group, please continue to support.
- Fair Government Report: Cathy stated a Political Action Committee (PAC) is being formed with Reed Panos as lead. Next key event is getting down to just one candidate (per each district up for election) to challenge each incumbent. The PAC needs help. August primary is not that far away.
- Raffle: 3 winners of \$30 cash each.
- Foxfire Realty announced two winners of gift items.

**Announcements:**

- Ellen Rodger from CERT discussed fund raising concert on February 25<sup>th</sup> at North Lake Presbyterian Church. Tickets \$20 each, obtain at this meeting or via their website (certofthevillages.org).
- Cliff asked folks to contact the POA if their neighborhood or group would like an AED program presentation (over 25 groups formed from POA involvement) or a presentation on the POA (about 20 accomplished in 2019). He also mentioned the Vials for Life Program the POA supports and signing up for electronic delivery of the bulletin at the POA website.
- Cliff stated that if anyone sends a letter to the POA they must include their name and contact information otherwise the letter will be thrown out. He also stated always looking for board members, since the existing 13 board members are trying to support 130,000 residents.
- Cliff mentioned folks should sign up for the district weekly information; and, talk to Seniors vs. Crime before they contract for work at their house, could save a lot of hassle or lost money.
- Cliff announced speakers for upcoming meetings: Mr. Dale Grafton, Coleman Prison, on February 25<sup>th</sup>; and, Mr. Don Henderson, Villages Hospital, on March 17<sup>th</sup>.

**Member Questions:**

- What has been done since October Bulletin notice on 4Fair Government? Ans: Things happening behind the scenes, POA got volunteers involved that are now responsible for future actions.
- Someone stated hard to get insurance if roof is over 15 years old. Ans: Will look into it, but many insurance companies consider it more risk when roofs are 20 years or older. Someone mentioned getting a wind mitigation survey when your roof is redone, could save up to \$300.00 on insurance.
- What is being done about Fenney Postal Center vandalism? Ans: Law enforcement is on top of this.
- What do bonds cover? Ans: Infrastructure costs by developer.
- Any talk on referendum to get millage rate changed? Ans: Will be based on what elected Commissioners accomplish for 2021 budget.
- Are citizens outside the Villages accomplishing petitions in reference to Sumter budget? Ans: Yes.
- Good effort on multi-modal path signs, but will there be more work? Ans: There are district meetings on replacing more signs, but will also be a paid by each district action if accomplished.

**Speaker:** Stephen Kennedy, Assistant County Administrator, on Sumter 911 Call Center.

- Spends 50% of his time on public safety related issues. First 911 call in USA was 51 years ago.
- Call center is in Public Safety Office on Powell Rd with a backup center in Bushnell. Sheriffs are primary Public Safety Answering Point with Fire & EMS secondary.

- 911 access via: wired, wireless, voice over internet (cable, etc.) and multi-point (hotels, etc.)
- Types of capability impacted by access method.
  - 911: wired phone drives location.
  - Enhanced (E911): based on wireless pinged tower (phase 1) & triangle location (phase 2).
  - Next Generation (NG911): based on geographic information services; ready September 2020. Text to 911 already in place along with community layering.
- Be patient with call-takers; dispatch response within 60 seconds (80% of time) and within 109 seconds (95% of the time). What they need: where at, phone number, problem.
- Register with Smart 911 (smart911.com); information readily available to taker during a call.
- Load Pulse Point app; communities become first responders by knowing where calls are happening.
- Questions; there were many asked, some of the key ones were:
  - Will you know golf course hole location with NG911? Ans: Yes.
  - Why didn't 911 work on house phone? Ans: Not sure without details, could be phone service or possible call center issue. With prior center coordination, can test 911 from your phone.
  - Can you state where you want the ambulance to take you? Ans: Yes, provided it makes sense based on patient medical condition and availability at the requesting emergency room.
  - How does AED program notification happen? Ans: In the Villages it's by Ready Alert, which is not tied directly with the Sumter Call Center, hence could be potential delays to dispatch time.
  - Does phone bill tax go to 911 Center? Ans: Yes, about 40 cents per month per phone.
  - Can get to location quickly based on general description (such as "Golden Corral on 466") or latitude/longitude? Ans: Yes, in most cases. Facilities mapped and use Google search to assist.
  - Difference with new independent 24-hour emergency rooms? Ans: None, user choice; but might still result in follow-on transport to a hospital.
  - Any helicopter 911 service? Ans: None now, but possibly independent capability in the future.
  - Use radio boxes? Ans: No, but heard blue boxes in Villages Centers is possibly being considered.
  - How do you screen 911 fraud calls? Ans: Not easy. When in doubt call, might hang-up and call back to confirm legitimacy of the call.

There was a Motion to adjourn the meeting at 8:38pm that was seconded and unanimously approved.

Submitted by: Reb Benson